

HERITAGE

- REDROW -

NEWTON GARDEN VILLAGE

NEWTON





WELCOME TO NEWTON GARDEN VILLAGE



A COLLECTION OF 2, 3 AND 4 BEDROOM HOMES IN A BEAUTIFUL HAMLET

A series of stunning homes, achingly contemporary but with an unmistakeable nod to the elegance of the late 19th and early 20th centuries' Arts and Crafts movement. Serene, picturesque surroundings in a charming hamlet, but with an exciting, vibrant city on your doorstep. Newton Garden Village in Newton truly offers the best of all worlds, with the tranquillity of the open countryside all around, but with superb transports connections and amenities of all kinds always within easy reach of home.





AN INSPIRED **NEW HOME**

Explore what makes this
collection so unique

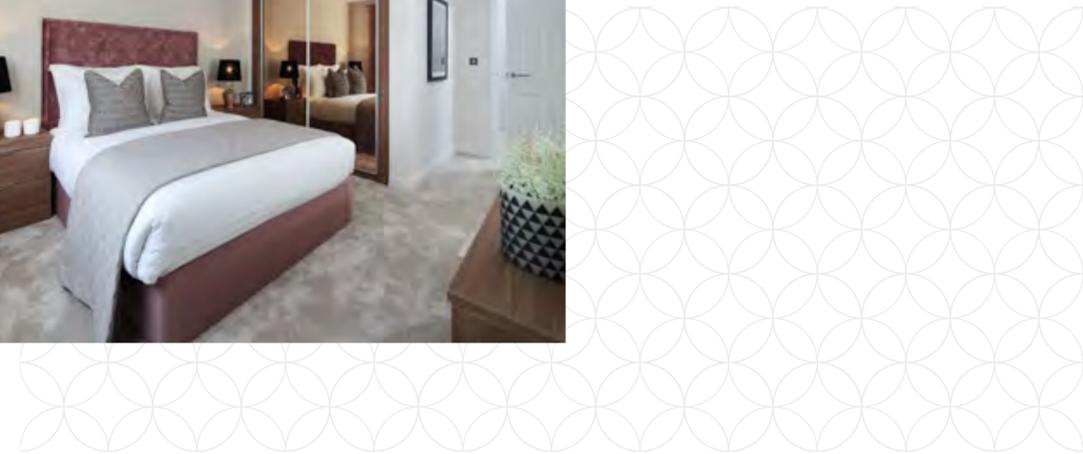
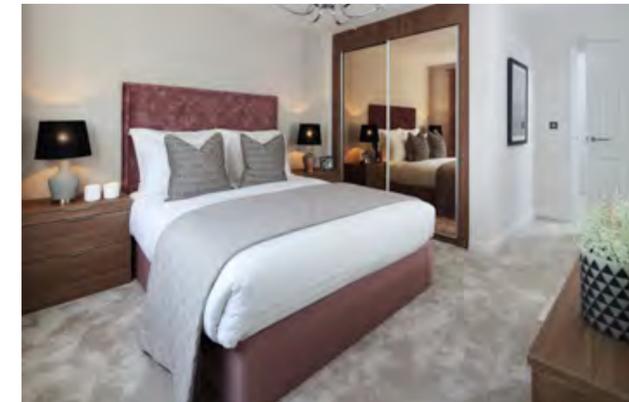
We're dedicated to designing and building homes with character that people are proud to live in. Inspired by the past but designed for the future, this collection offers the best of both worlds.



WHAT MAKES THIS COLLECTION SO UNIQUE?

Our aim has always been to build homes of the highest quality, reflecting the craftsmanship and details associated with the Arts and Crafts movement. It's this, combined with the modern, high end interiors we pride ourselves on, that makes this award winning collection so enviable.

Every inch of our homes has been carefully considered, from features such as traditional porches supported by timber posts with gallows brackets to brick plinths that run the whole way round the property. These features add grandeur and depth to the front of the home and provide an anchoring effect.





ENJOY THE AREA

With supermarkets, convenience stores and more in plentiful supply, shopping will always be a pleasure at Newton Garden Village. You'll find a Lidl, Aldi, Co-op, Morrisons, Asda and M&S Simply Food all within a 20 minute drive of home. For those everyday essentials, there's a Sainsbury's Local around seven minutes away in the car, with a post office and pharmacy both around three miles away. For a more comprehensive, all-encompassing retail experience, Nottingham's Victoria Centre offers an A to Z of household name stores, with plenty of shopping opportunities in Bingham town centre, Nottingham city centre and at the Victoria and Castle retail parks too.

The eating and drinking out scenes are similarly diverse. The elegant Wheatsheaf Pub, Kitchen and Rooms is just six minutes away by road and offers a seasonal menu with plenty of local produce. Or why not try Restaurant Sat Bains with Rooms, less than half an hour's drive and boasting two Michelin stars, or Radcliffe on Trent's luxurious taste of Italy, Venezia. Nottingham city centre also has plenty to offer foodies of all tastes, with a variety of chain restaurants and a number of independent eateries too.



ENJOY AN ACTIVE LIFESTYLE

For sport and leisure, you'll be spoilt for choice, whether you prefer playing or spectating. The world-famous Nottingham Forest and Notts County football clubs, and Trent Bridge cricket ground are all based in the heart of the city, with Nottingham Racecourse located just outside it.

Fitness fanatics can enjoy the gym, swimming pools and indoor tennis courts at West Bridgford's David Lloyd Club, with similar facilities available at Bingham Leisure Centre, just three miles from home. Golfers can enjoy a relaxing round at the Nottinghamshire Golf & Country or Radcliffe on Trent Golf clubs.

Or why not take in some history at Nottingham Cathedral or Castle in the city centre. For family days out, the picturesque hamlet of Holme Pierrepont has a country park, water sports centre, mini golf course and nature trails to enjoy, while the ornate, 16th century Wollaton Hall, Gardens and Deer Park are well worth a visit.

For entertainment of a more indoorsy kind, Nottingham's Cineworld shows all the latest blockbusters, while the Broadway Cinema screens more leftfield pictures. A varied programme of performing arts can be enjoyed at the Theatre Royal and Concert Hall, Nottingham Arts Theatre and Nottingham Playhouse.

OPPORTUNITIES FOR LEARNING

Parents will be pleased to find a good selection of schools for youngsters of all ages. Bingham Robert Miles Infant School is just a six minute drive from home, while Carnarvon Primary School, rated 'Outstanding' by Ofsted, is around nine minutes away in the car.

For older students, South Nottinghamshire Academy is just 10 minutes away by road and is rated 'Good' by Ofsted.

For higher education, the universities of Nottingham and Nottingham Trent are both in the city and are easily commutable.



GETTING AROUND

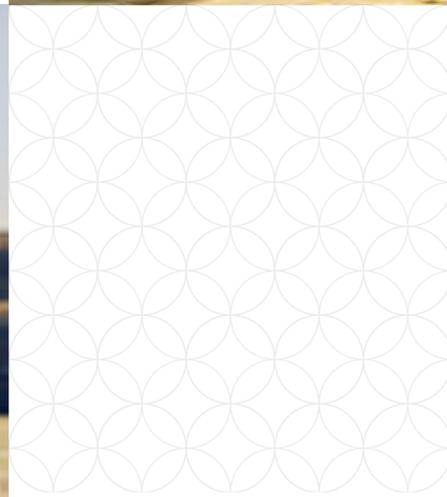
Transport and travel connections are excellent, by both road and rail. Junction 24 of the M1 motorway is around 28 minutes away for onward travel to Sheffield (1 hour and 15 minutes), Leeds (1 hour and 38 minutes), Milton Keynes (1 hour and 26 minutes) and Central London (2 hours and 36 minutes).

For train travel, Bingham railway station is around a seven minute drive and offers services to Nottingham (16 minutes) with Nottingham in turn offering trains to Birmingham (1 hour and 17 minutes), Manchester (1 hour and 54 minutes), London St Pancras (1 hour and 35 minutes) and Sheffield (59 minutes).

For international travel, East Midlands Airport is around a 33 minute drive from home and Birmingham Airport around 1 hour and eight minutes, with both offering flights around the globe.

WE PUT MORE IN

At Redrow we work hard to contribute to the existing facilities and create new ones, to dovetail our development into the local community. Below are some of the community benefits installed at **Newton Garden Village**.



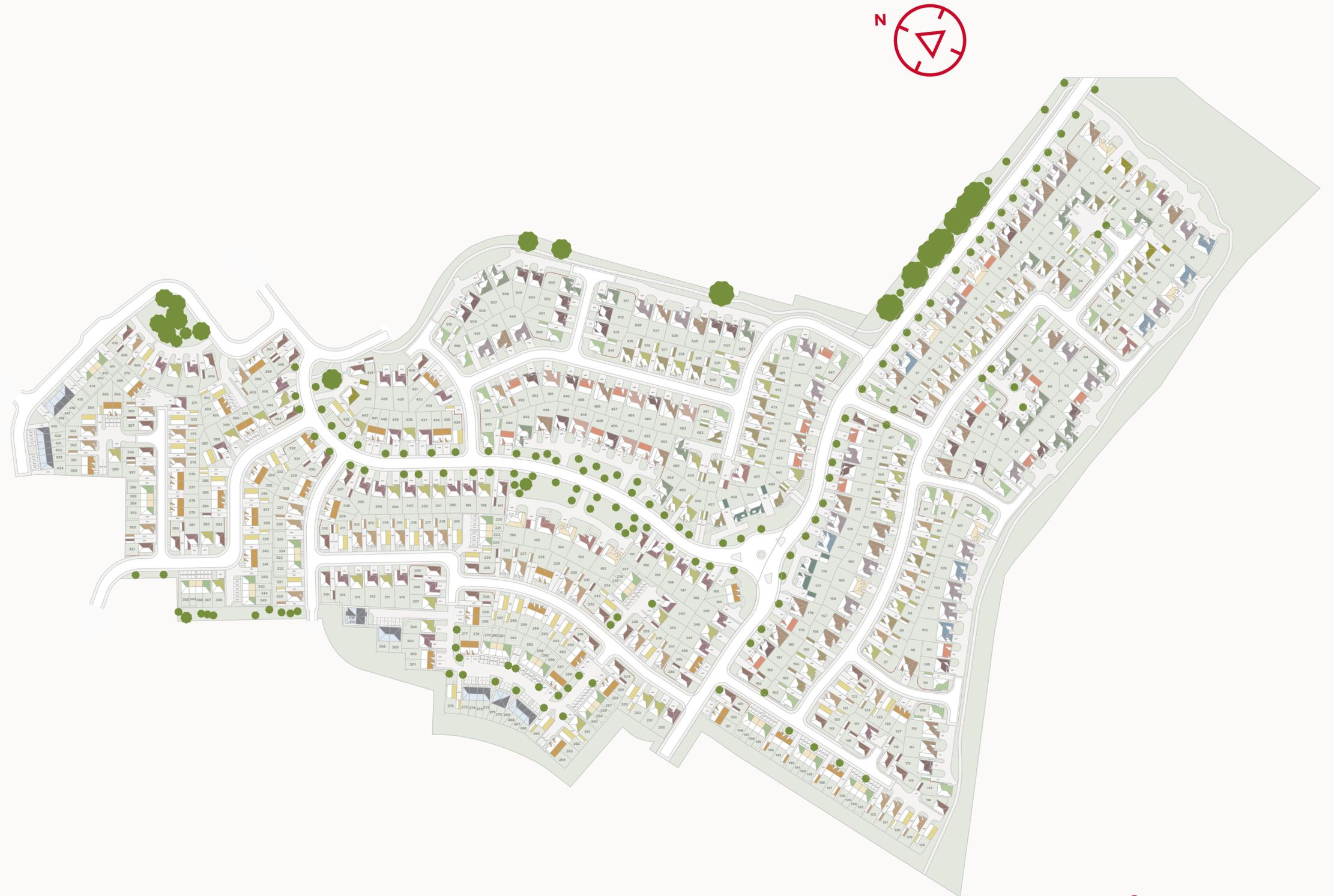
SO YOU GET MORE OUT

- Public Green Space and Children's Play Area
- Cycleways & Footpaths
- Affordable Housing
- Multi Use Games Area
- Local Equipped Areas of Play

EXPLORE NEWTON GARDEN VILLAGE

KEY

 BUXTON 2 BEDROOM HOME	 MARLOW 4 BEDROOM HOME
 BAKEWELL 3 BEDROOM HOME	 WELWYN 4 BEDROOM HOME
 LEAMINGTON Q 3 BEDROOM HOME	 SHREWSBURY 4 BEDROOM HOME
 LETCHWORTH 3 BEDROOM HOME	 SHAFTESBURY 4 BEDROOM HOME
 WARWICK 3 BEDROOM HOME	 HENLEY 4 BEDROOM HOME
 AMBERLEY 3 BEDROOM HOME	 MARLBOROUGH 5 BEDROOM HOME
 OXFORD Q 3 BEDROOM HOME	 BALMORAL 4 BEDROOM HOME
 STRATFORD 4 BEDROOM HOME	 RICHMOND 4 BEDROOM HOME
 CAMBRIDGE 4 BEDROOM HOME	 SHAFTESBURY 4 BEDROOM HOME
 CANTERBURY 4 BEDROOM HOME	 SUNNINGDALE 4 BEDROOM HOME
 HARROGATE 4 BEDROOM HOME	 HIGHGATE 5 5 BEDROOM HOME
 OXFORD 4 BEDROOM HOME	 AFFORDABLE HOUSING



This plan is indicative and is intended for guidance only and does not form part of any contract or agreement, nor does it show ownership boundaries, easements or wayleaves and is subject to change. For specific details, other than general site layout, please liaise directly with our Sales Consultant.



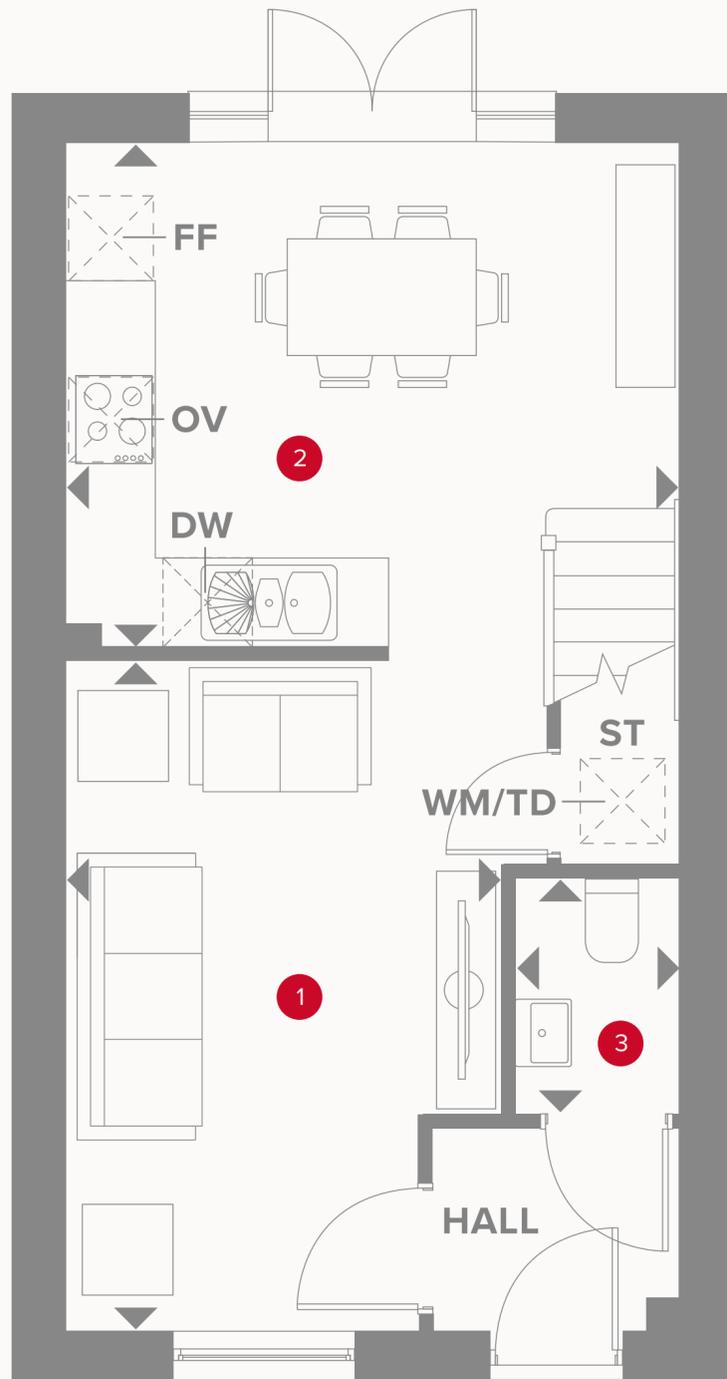
HERITAGE

- REDROW -

THE BUXTON

TWO BEDROOM HOME

 **REDROW**



THE BUXTON GROUND FLOOR

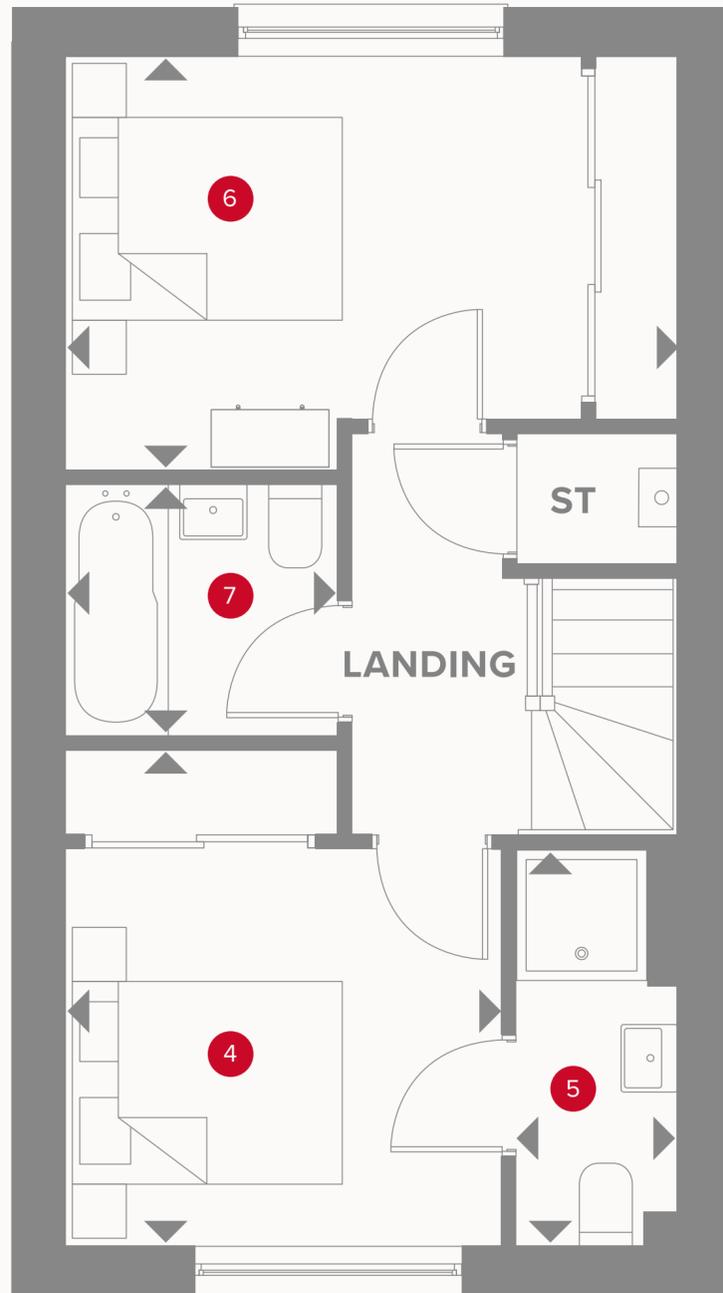
1	Lounge	14'10" x 10'8"	4.53 x 3.24 m
2	Kitchen/Dining	13'7" x 11'0"	4.14 x 3.40 m
3	Cloaks	5'3" x 3'8"	1.60 x 1.11 m



KEY

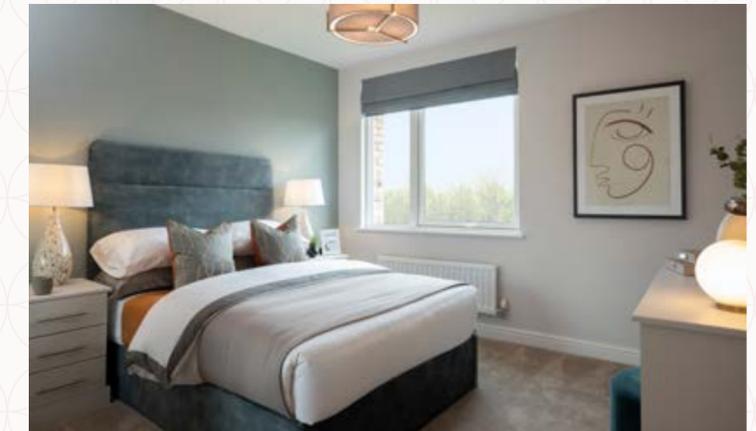
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE BUXTON FIRST FLOOR

4	Bedroom 1	10'11" x 9'8"	3.34 x 2.95 m
5	En-suite	8'10" x 3'7"	2.68 x 1.10 m
6	Bedroom 2	13'7" x 9'2"	4.14 x 2.80 m
7	Bathroom	6'0" x 5'7"	1.84 x 1.71 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Buxton house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



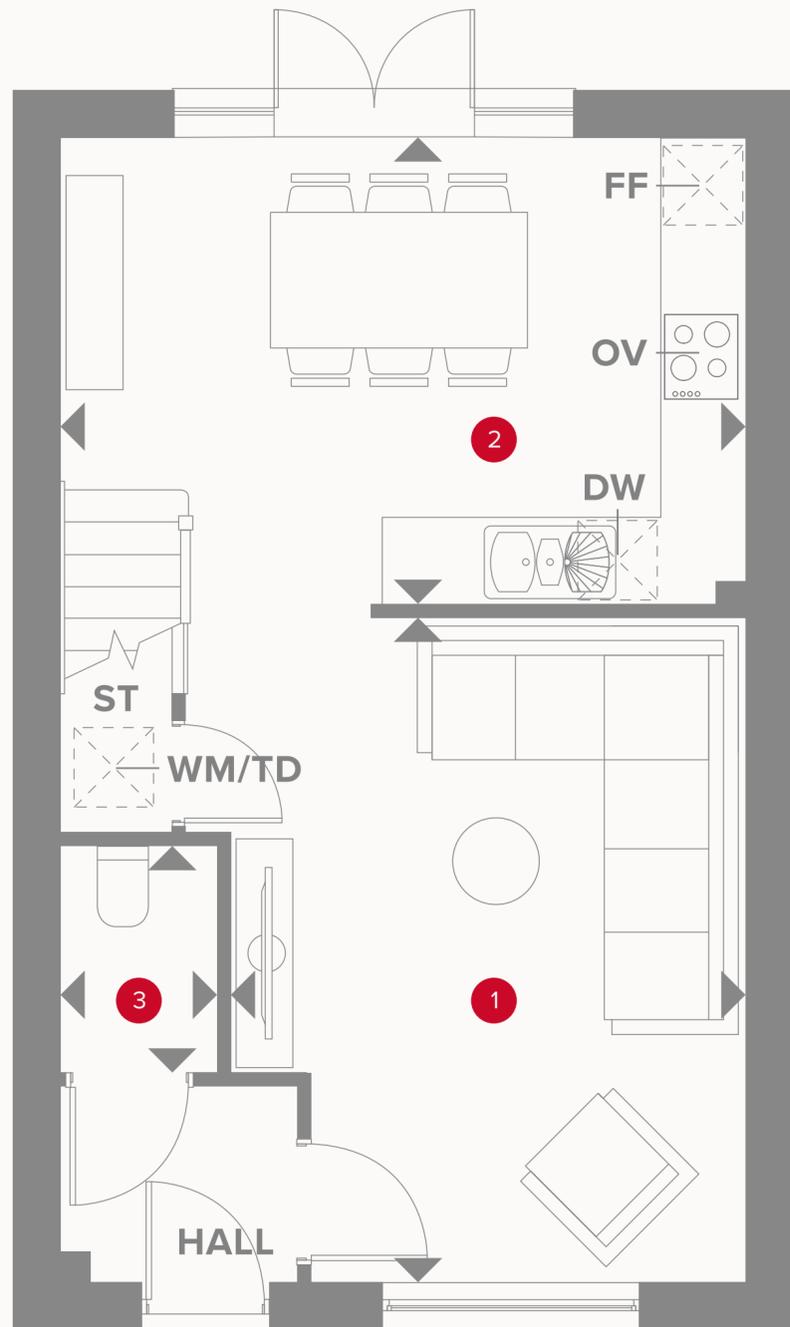
HERITAGE

- REDROW -

THE BAKEWELL

THREE BEDROOM HOME





THE BAKEWELL GROUND FLOOR

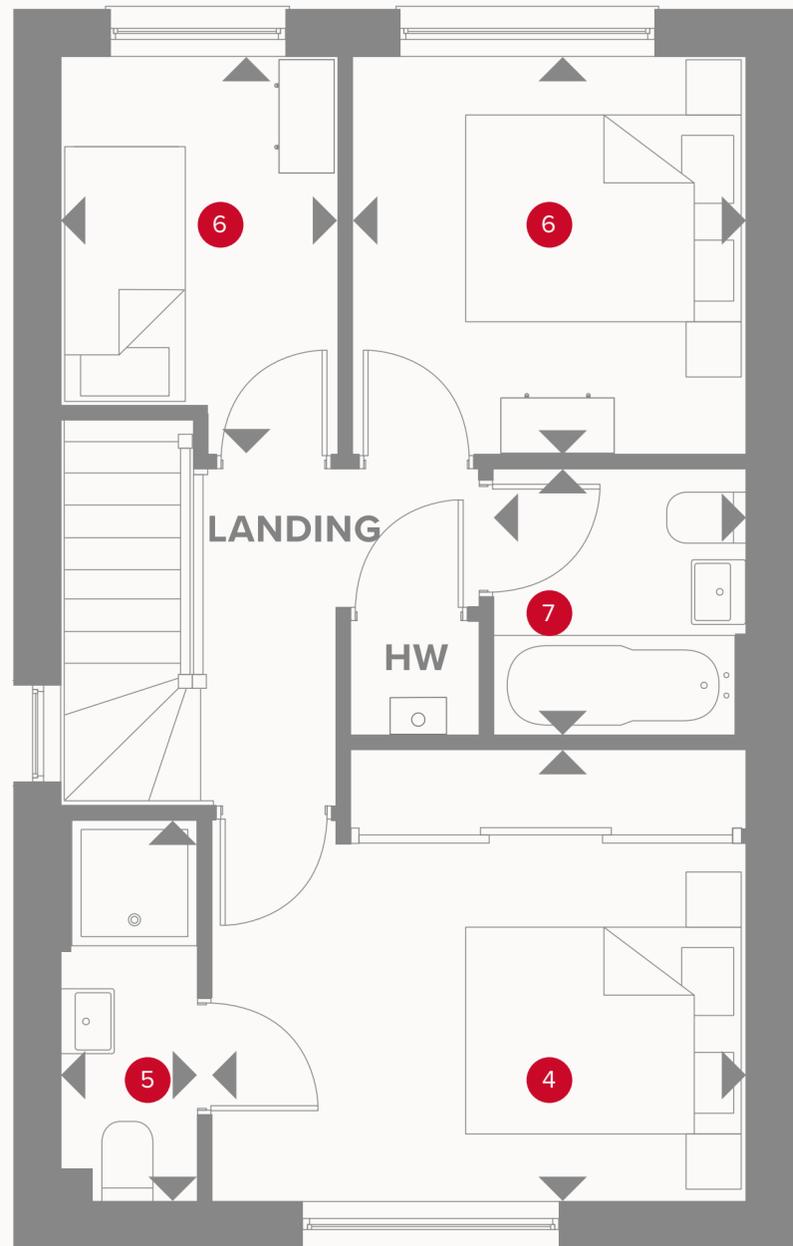
1	Lounge	15'3" x 12'28"	4.66 x 3.9 m
2	Kitchen/ Dining	15'9" x 10'9"	4.81 x 3.27 m
3	Cloaks	5'3" x 3'8"	1.60 x 1.11 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dishwasher space



THE BAKEWELL FIRST FLOOR

4	Bedroom 1	12'4" x 10'5"	3.75 x 3.17 m
5	En-suite	8'10" x 3'2"	2.68 x 0.97 m
6	Bedroom 2	9'2" x 9'1"	2.80 x 2.77 m
7	Bedroom 3	8'1" x 6'5"	2.46 x 1.96 m
8	Bathroom	6'2" x 5'10"	1.87 x 1.78 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Bakewell house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



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THE LETCHWORTH

THREE BEDROOM HOME





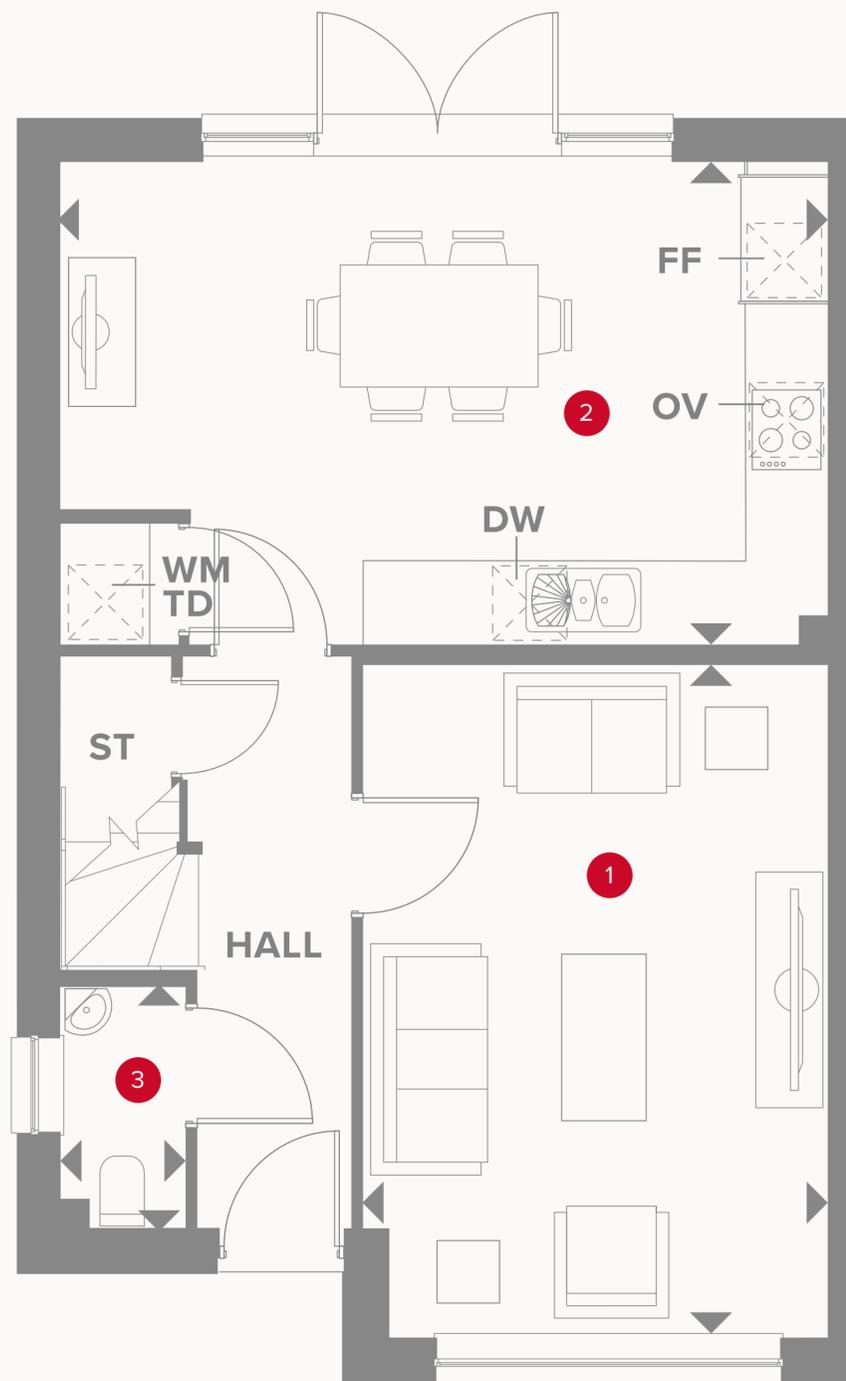
HERITAGE

- REDROW -

THE LETCHWORTH

THREE BEDROOM HOME





THE LETCHWORTH GROUND FLOOR

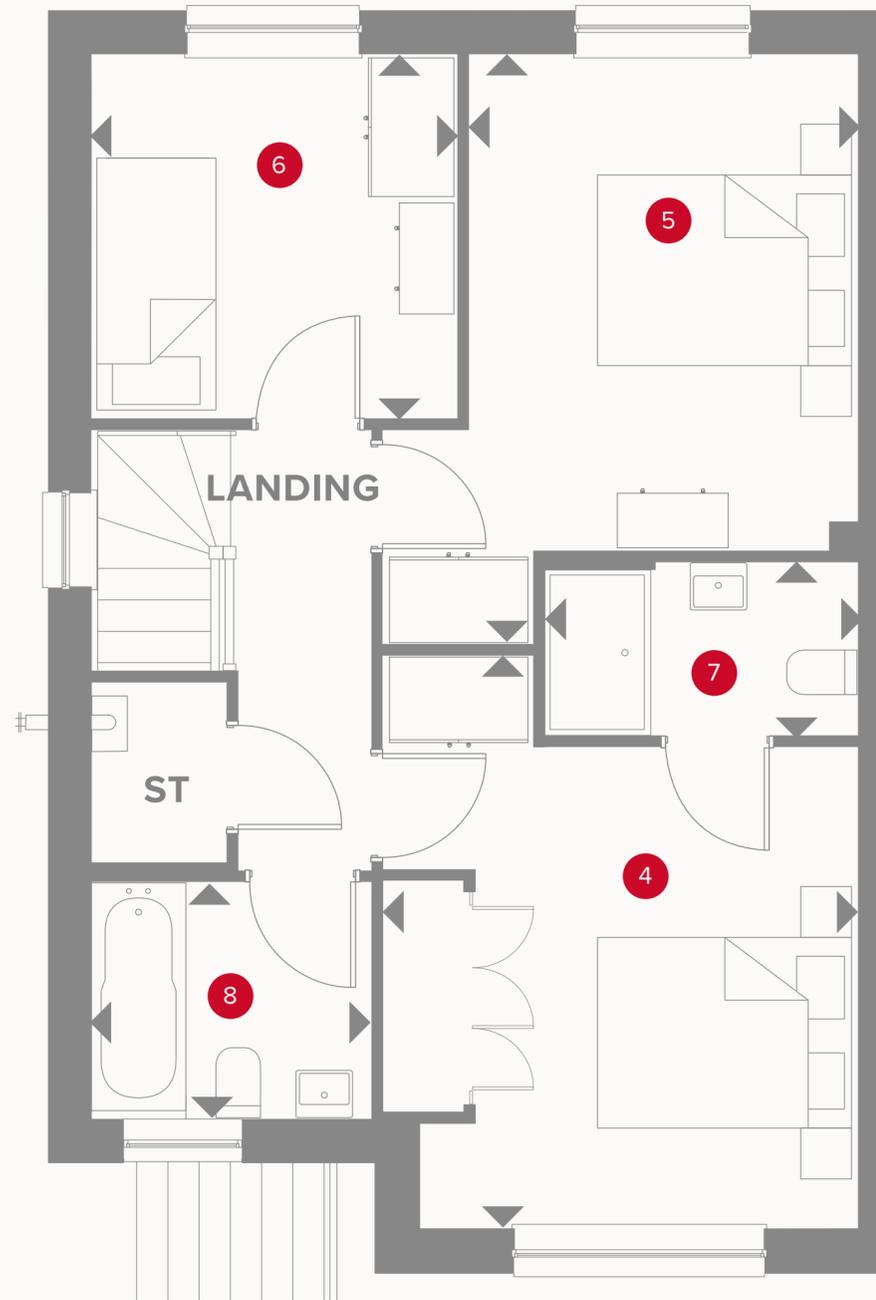
1	Lounge	15'11" x 11'0"	4.84 x 3.35 m
2	Kitchen/ Dining/	18'2" x 11'5"	5.53 x 3.47 m
3	Cloaks	5'10" x 2'11"	1.76 x 0.90 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE LETCHWORTH FIRST FLOOR

4	Bedroom 1	11'5" x 11'3"	3.47 x 3.42 m
5	Bedroom 2	11'9" x 9'3"	3.58 x 2.81 m
6	Bedroom 3	8'8" x 8'7"	2.64 x 2.62 m
7	En-suite	7'5" x 4'1"	2.26 x 1.25 m
8	Bathroom	6'8" x 5'7"	2.02 x 1.71 m



KEY

- ◀ Dimensions start
- ST Storage cupboard



Customers should note this illustration is an example of the Letchworth house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



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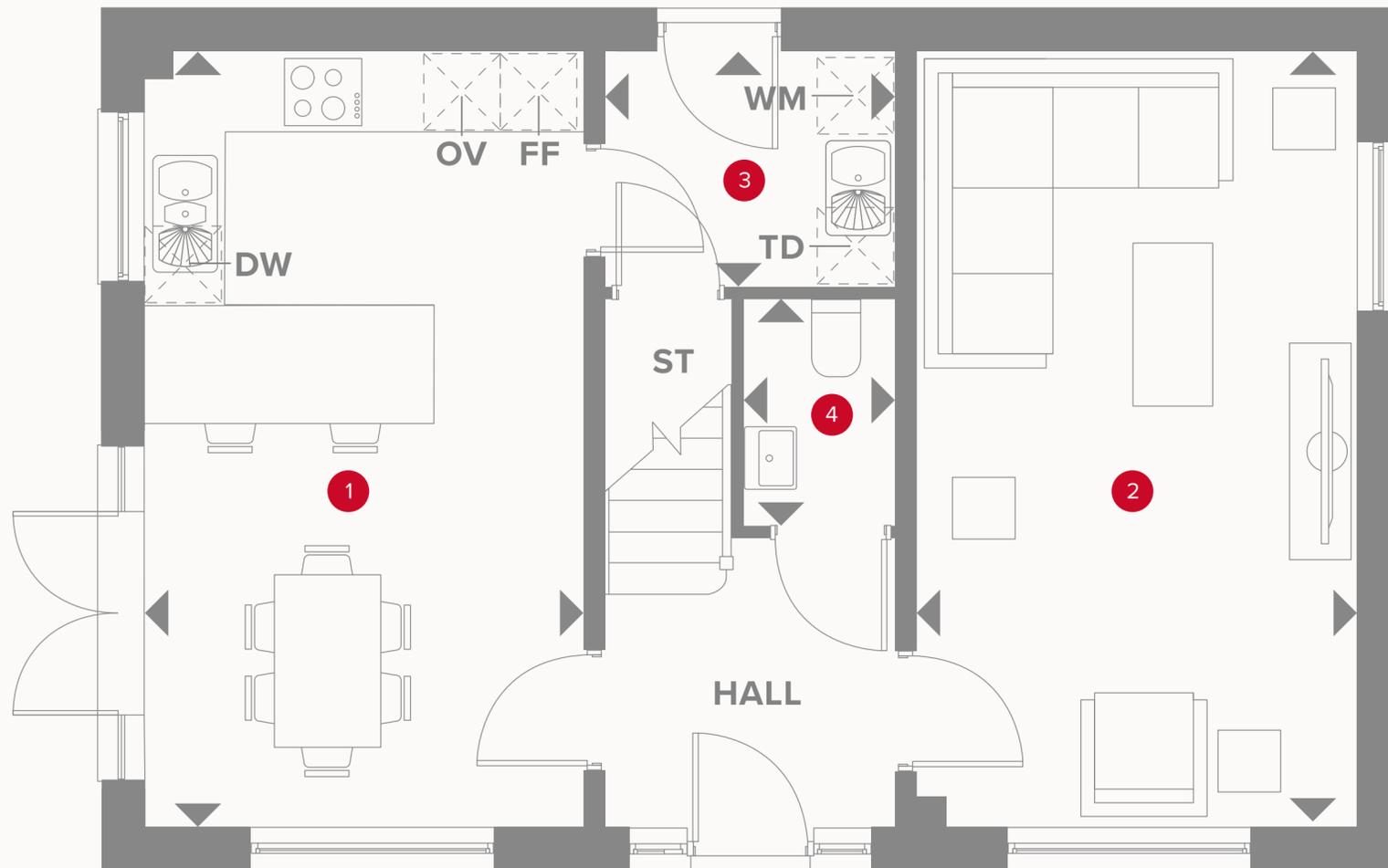
- REDROW -

THE AMBERLEY

THREE BEDROOM HOME

 **REDROW**

THE AMBERLEY GROUND FLOOR



1	Kitchen/ Dining	18'11" x 10'9"	5.77 x 3.28 m
2	Lounge	18'11" x 10'9"	5.77 x 3.27 m
3	Utility	7'2" x 5'9"	2.18 x 1.75 m
4	Cloaks	5'7" x 3'9"	1.70 x 1.14 m



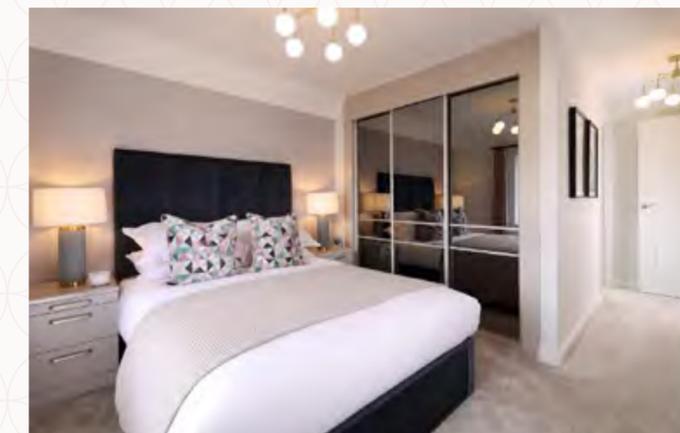
KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space

THE AMBERLEY FIRST FLOOR

5	Bedroom 1	12'1" x 10'10"	3.68 x 3.31 m
6	En-suite	7'2" x 6'7"	2.18 x 2.00 m
7	Bedroom 2	10'10" x 10'0"	3.30 x 3.05 m
8	Bedroom 3	11'0" x 8'8"	3.35 x 2.63 m
9	Bathroom	7'3" x 6'6"	2.22 x 1.98 m

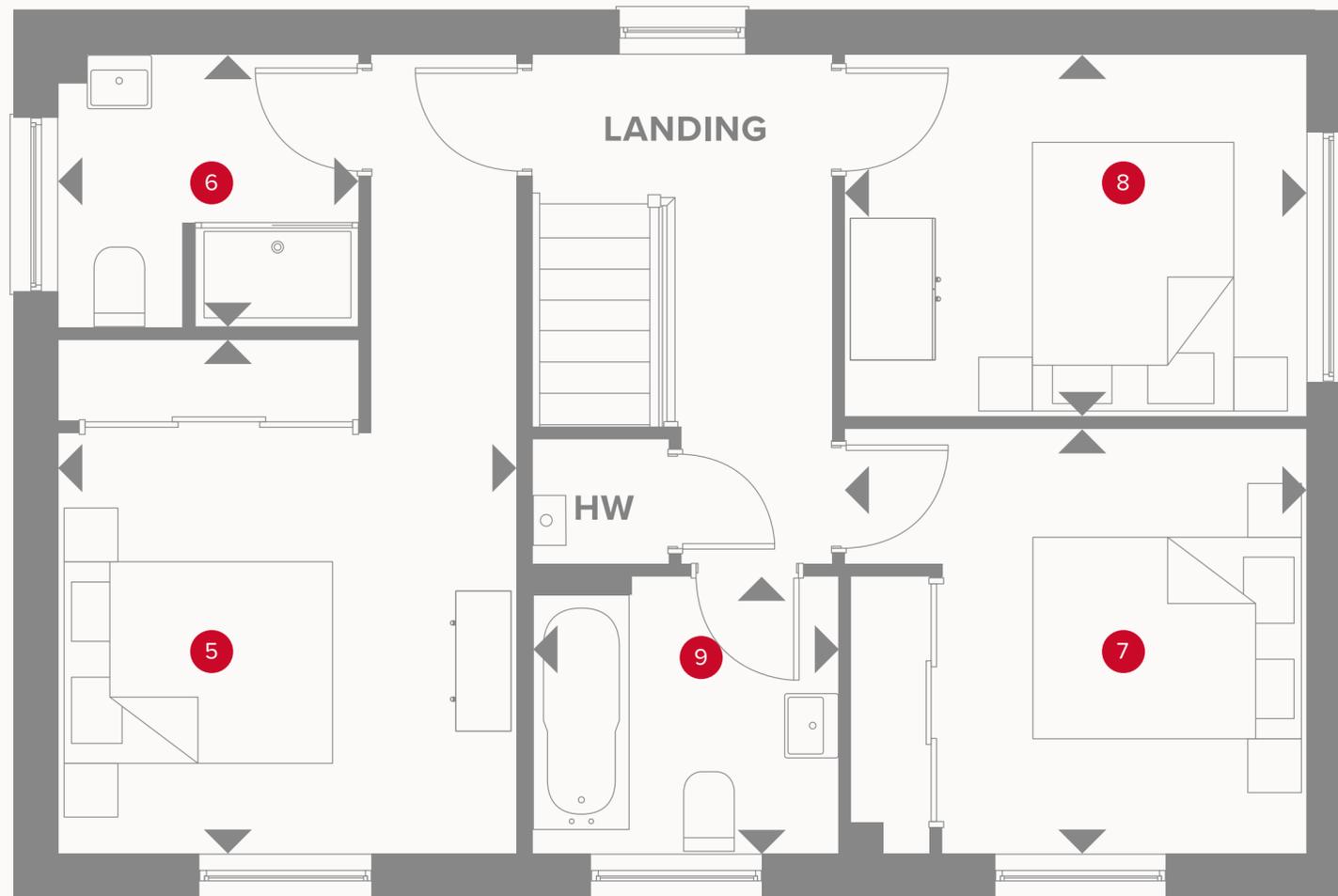


KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Amberley house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.





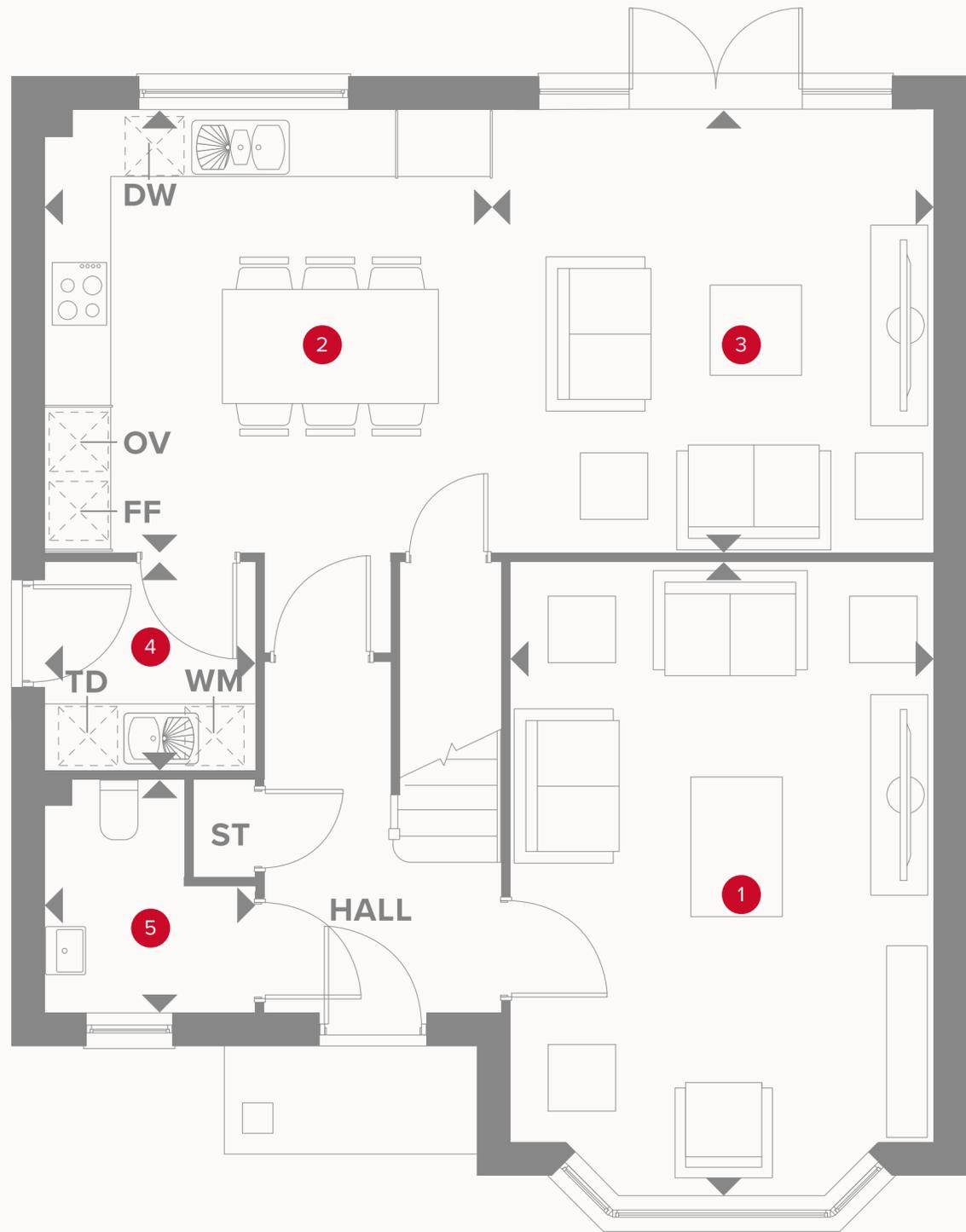
HERITAGE

- REDROW -

THE LEAMINGTON LIFESTYLE

THREE BEDROOM HOME

 **REDROW**



THE LEAMINGTON LIFESTYLE GROUND FLOOR

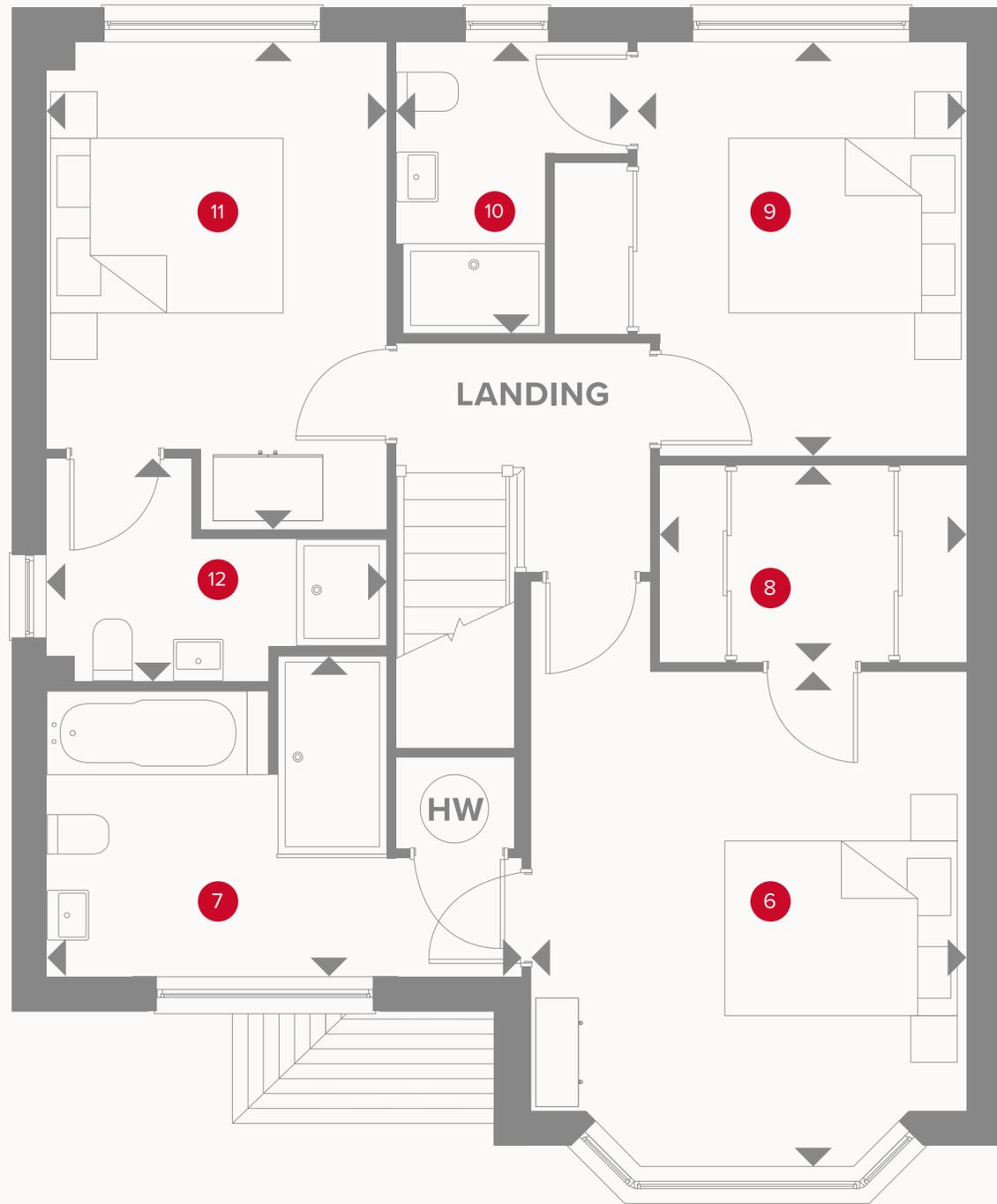
1	Lounge	17'9" x 11'11"	5.42 x 3.63 m
2	Kitchen/ Dining	12'8" x 12'6"	3.87 x 3.82 m
3	Family	12'6" x 12'6"	3.82 x 3.81 m
4	Utility	5'11" x 5'11"	1.81 x 1.80 m
5	Cloaks	6'6" x 5'11"	1.99 x 1.80 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE LEAMINGTON LIFESTYLE FIRST FLOOR

6	Bedroom 1	13'6" x 11'11"	4.12 x 3.63 m
7	En-suite 1	9'3" x 7'9"	2.83 x 2.37 m
8	Wardrobe	8'4" x 5'5"	2.54 x 1.65 m
9	Bedroom 2	11'3" x 11'2"	3.44 x 3.41 m
10	En-suite 2	7'11" x 6'2"	2.41 x 1.93 m
11	Bedroom 3	13'4" x 9'3"	4.06 x 2.83 m
12	En-suite 3	9'3" x 6'1"	2.83 x 1.85 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Leamington Lifestyle house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



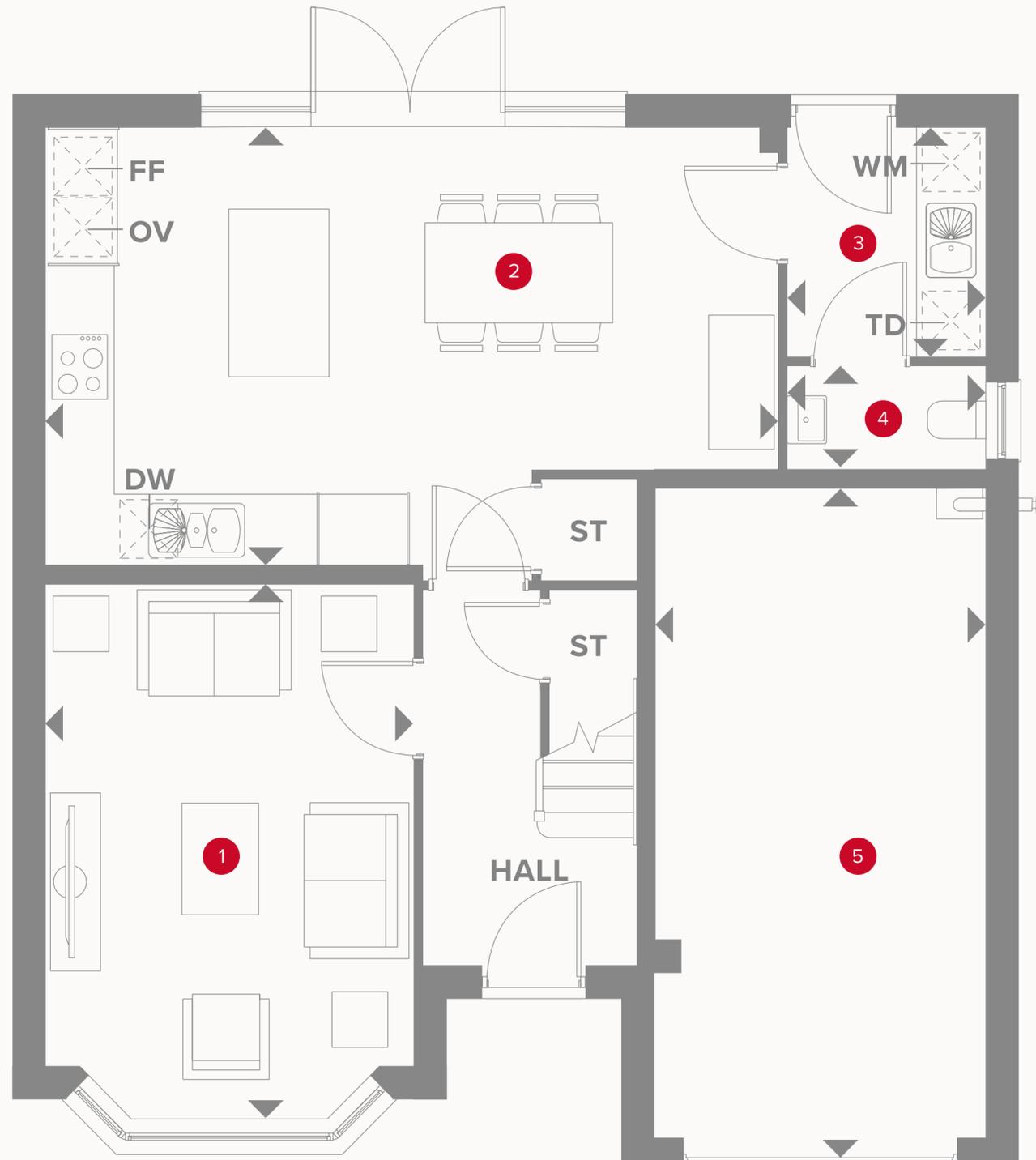
HERITAGE

- REDROW -

THE OXFORD LIFESTYLE

THREE BEDROOM HOME

 **REDROW**



THE OXFORD LIFESTYLE GROUND FLOOR

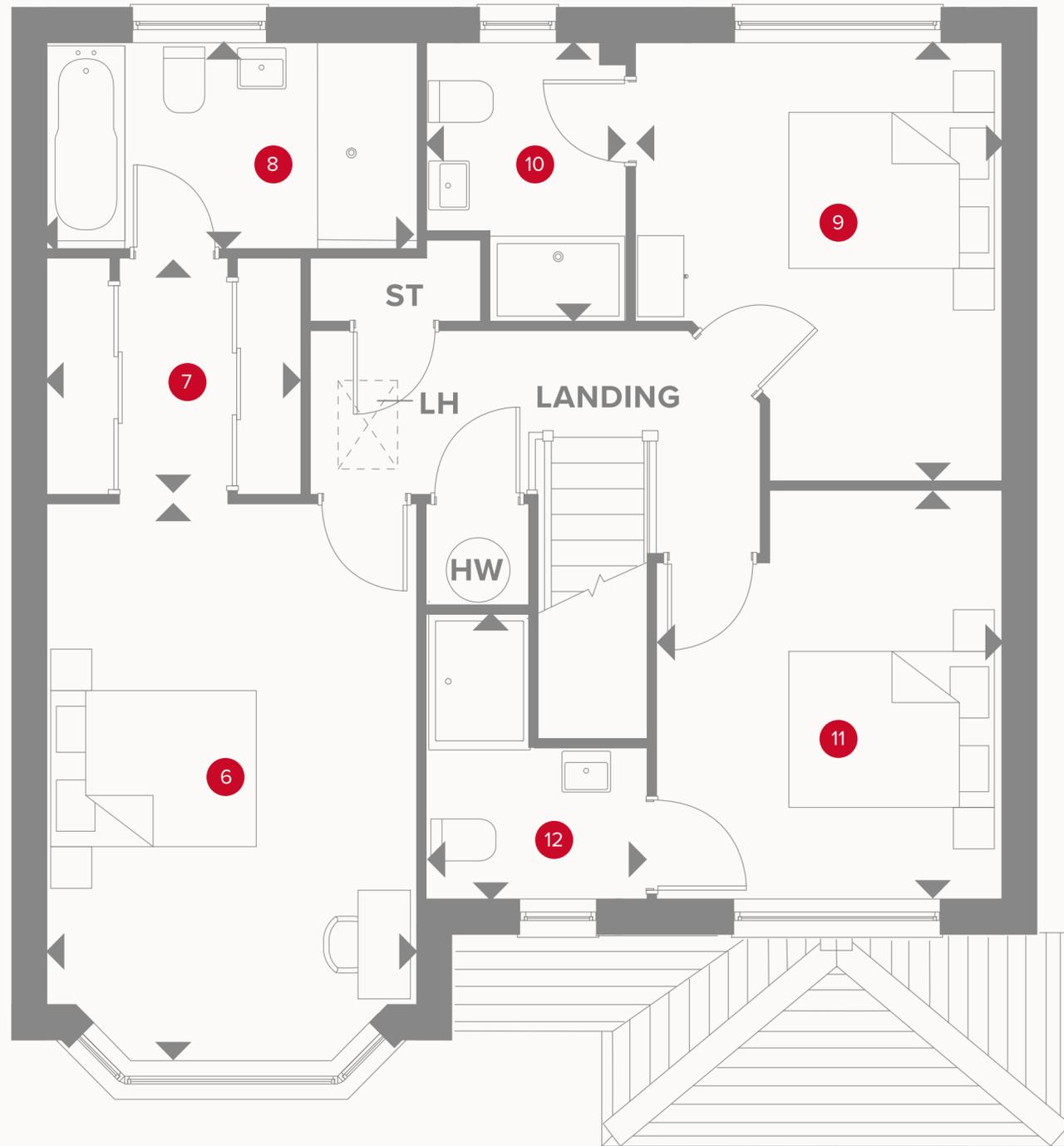
1 Lounge	15'9" x 10'10"	4.80 x 3.29 m
2 Kitchen/ Dining	21'8" x 12'9"	6.60 x 3.88 m
3 Utility	6'8" x 5'10"	2.02 x 1.78 m
4 Cloaks	5'10" x 3'1"	1.78 x 0.94 m
5 Garage	19'7" x 9'10"	5.98 x 3.00 m



KEY

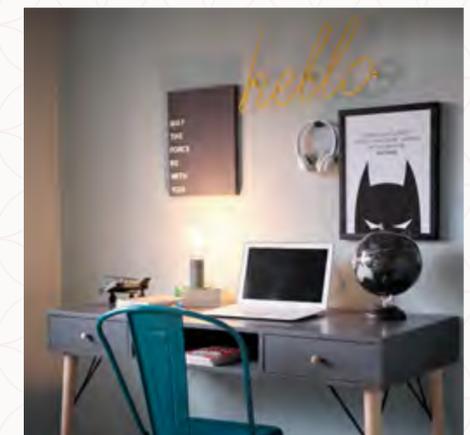
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE OXFORD LIFESTYLE FIRST FLOOR

6	Bedroom 1	15'10" x 10'10"	4.82 x 3.29 m
7	Dressing	7'6" x 6'8"	2.28 x 2.03 m
8	En-suite 1	10'10" x 5'11"	3.29 x 1.80 m
9	Bedroom 2	12'7" x 10'9"	3.84 x 3.27 m
10	En-suite 2	7'11" x 5'9"	2.41 x 1.74 m
11	Bedroom 3	11'7" x 10'0"	3.52 x 3.05 m
12	En-suite 3	8'3" x 6'5"	2.51 x 1.96 m



KEY

- ◀ Dimensions start
- HW** Hot water storage
- LH** Loft hatch



Customers should note this illustration is an example of the Oxford Lifestyle house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



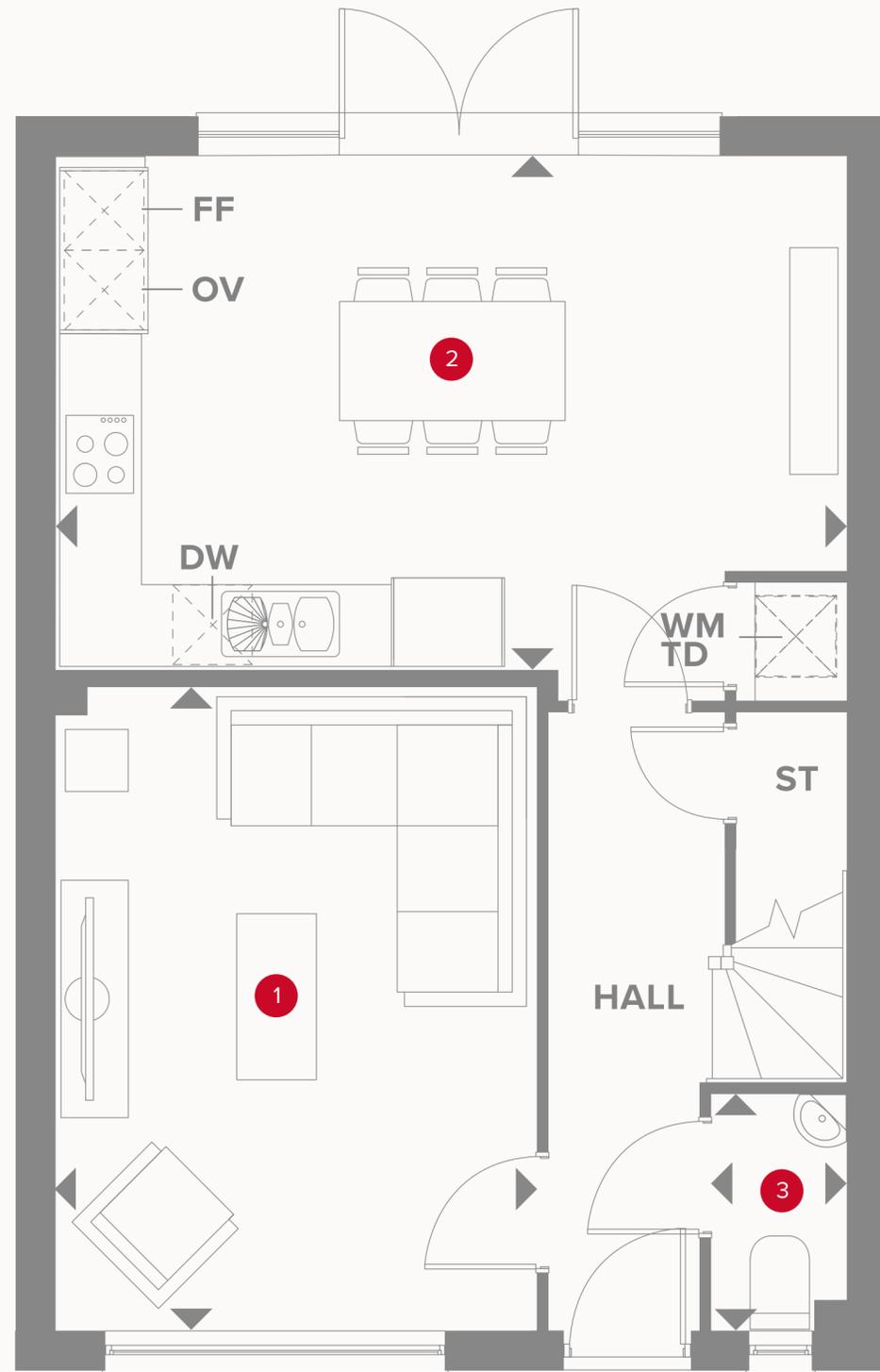
HERITAGE

- REDROW -

THE WARWICK

THREE BEDROOM HOME

 **REDROW**



THE WARWICK GROUND FLOOR

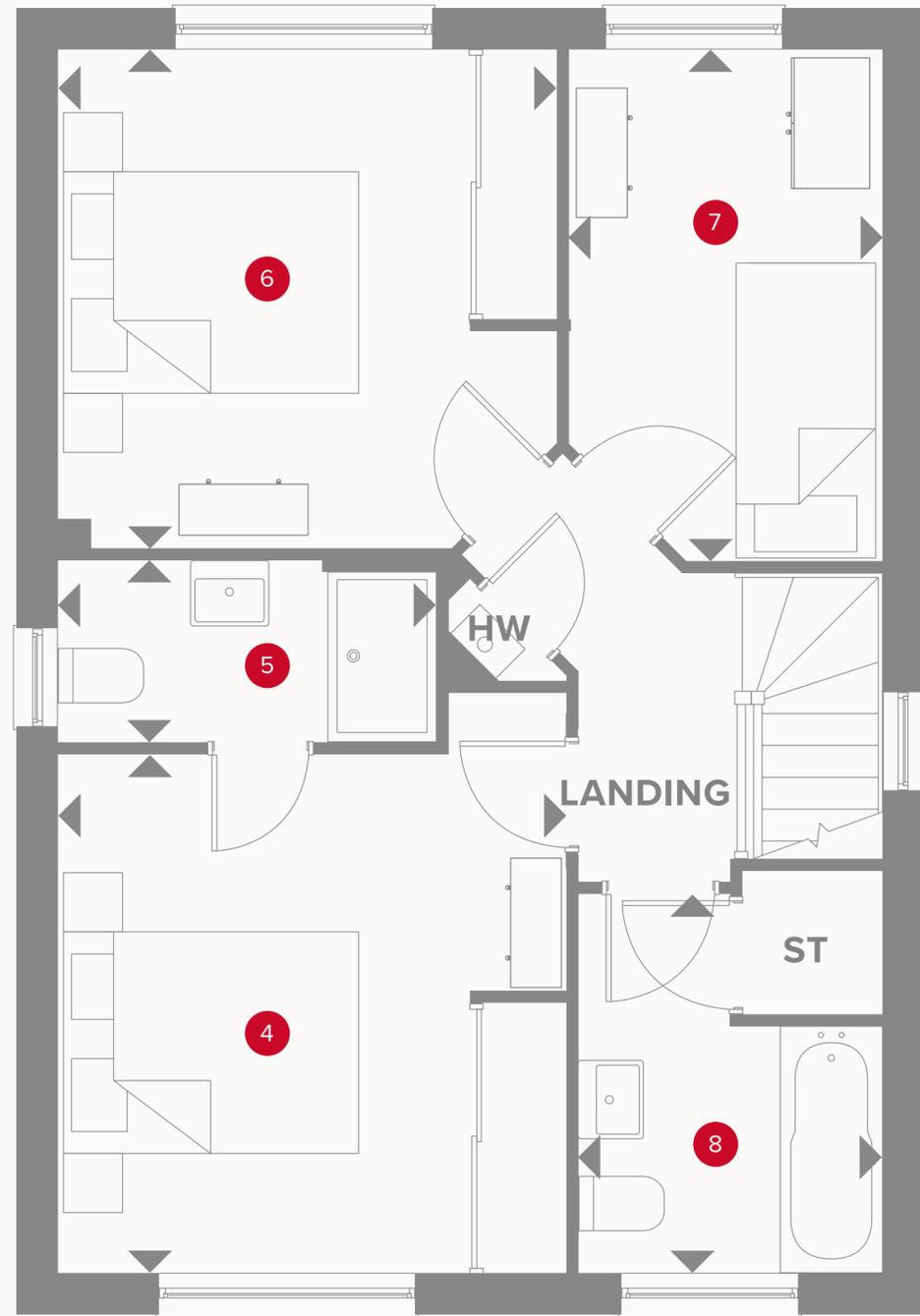
1	Lounge	15'5" x 11'7"	4.71 x 3.52 m
2	Kitchen/ Dining	18'11" x 12'3"	5.77 x 3.73 m
3	Cloaks	5'7" x 3'3"	1.71 x 0.98 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE WARWICK FIRST FLOOR

4	Bedroom 1	11'11" x 11'8"	3.63 x 3.55 m
5	En-suite	8'8" x 4'2"	2.64 x 1.28 m
6	Bedroom 2	11'5" x 11'5"	3.49 x 3.49 m
7	Bedroom 3	11'9" x 7'2"	3.58 x 2.19 m
8	Bathroom	8'8" x 7'0"	2.65 x 2.13 m



KEY

- ◀ Dimensions start
- HW** Hot water storage



Customers should note this illustration is an example of the Warwick house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



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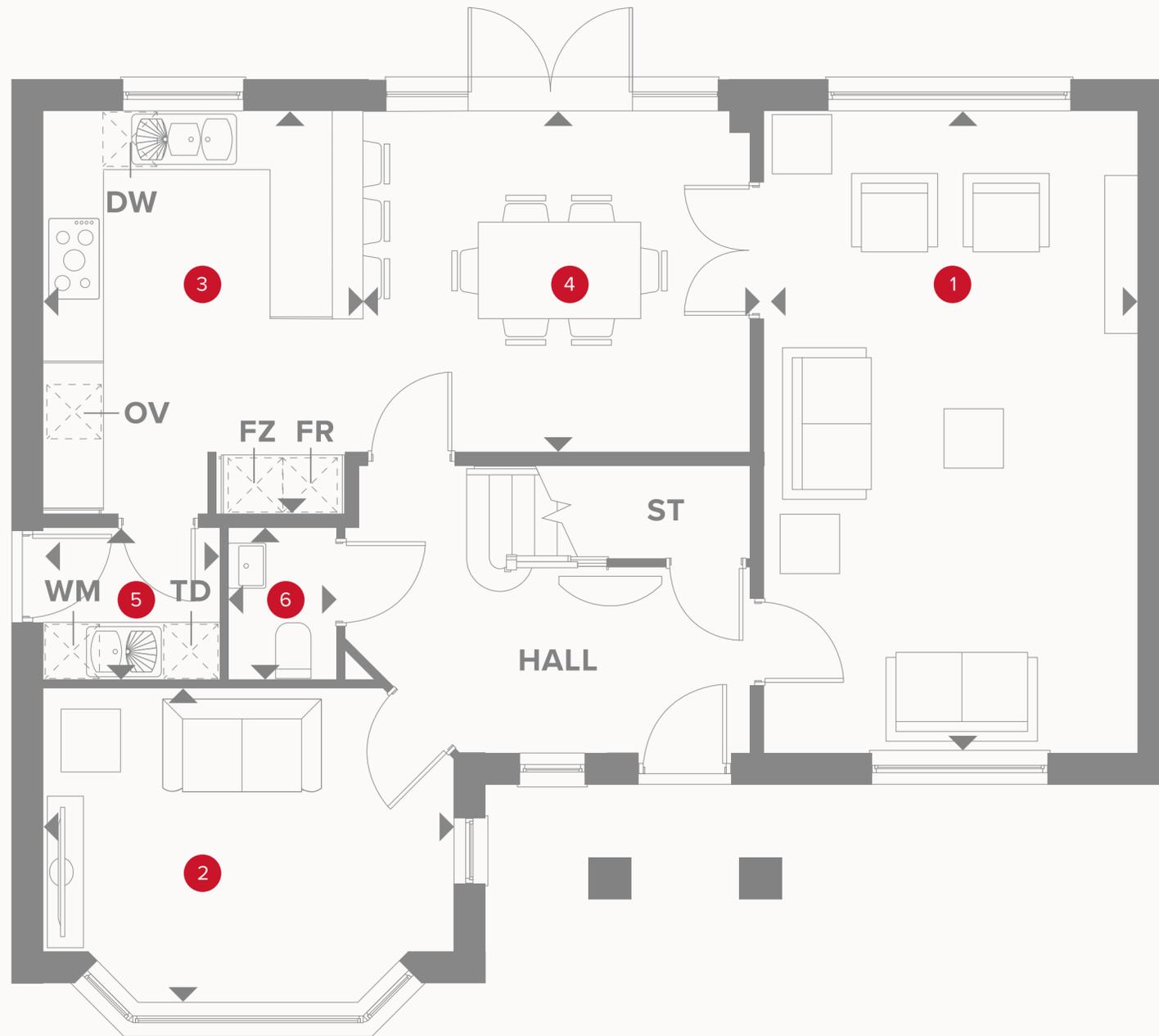
- REDROW -

THE BALMORAL

FOUR BEDROOM HOME

 **REDROW**

THE BALMORAL GROUND FLOOR



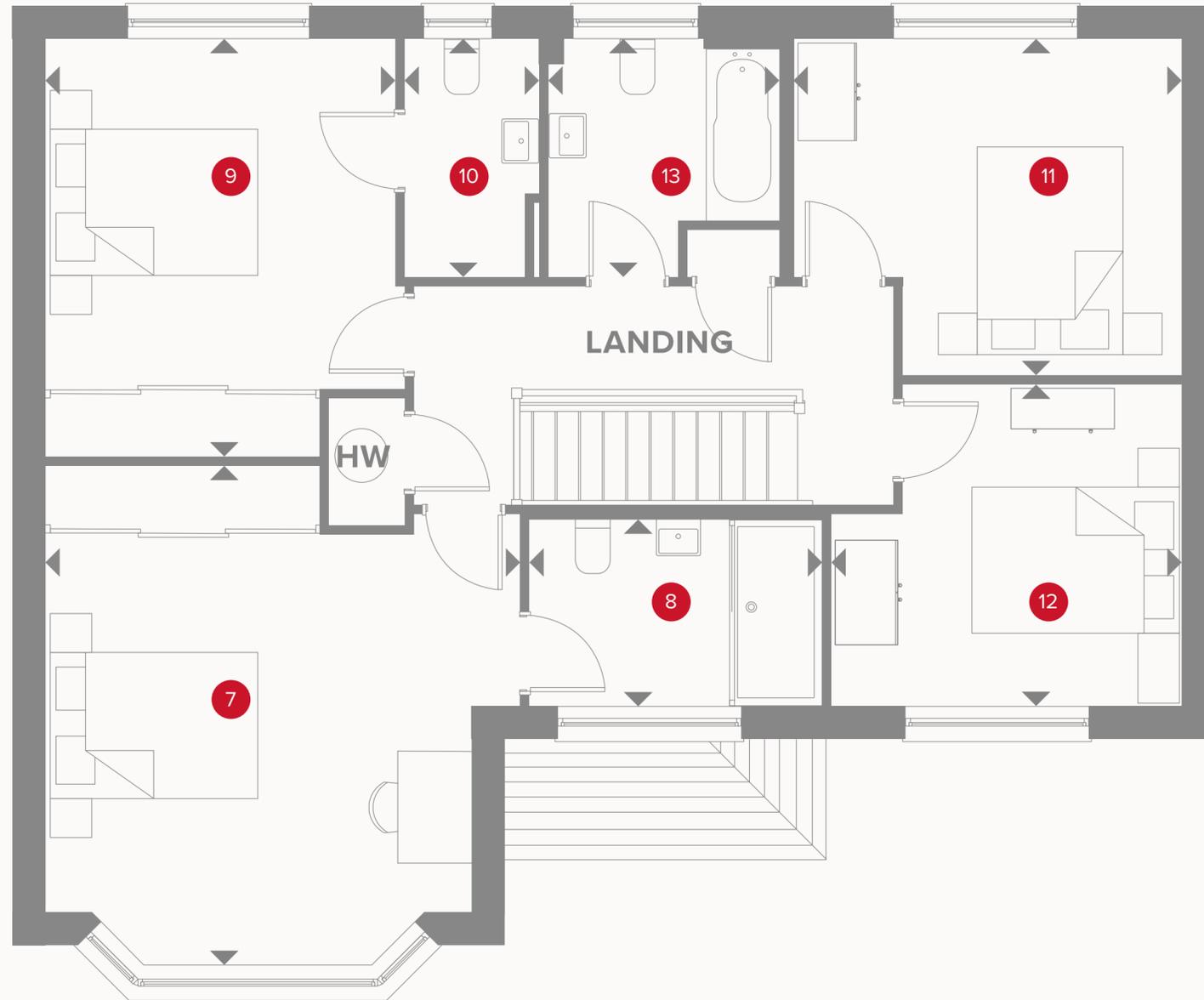
1	Lounge	21'6" x 12'6"	6.56 x 3.81 m
2	Family room	13'9" x 10'4"	4.19 x 3.16 m
3	Kitchen	13'6" x 10'5"	4.11 x 3.18 m
4	Dining	13'3" x 11'5"	4.03 x 3.48 m
5	Utility	5'11" x 5'1"	1.80 x 1.54 m
6	Cloaks	5'4" x 5'1"	1.63 x 1.54 m



KEY

Hob	Dimensions start	ST Storage cupboard
OV Oven	TD Tumble dryer space	WC Wine cooler
FR Fridge	WM Washing machine space	MW Microwave
FZ Freezer	DW Dishwasher space	SO Steam Oven

THE BALMORAL FIRST FLOOR



7	Bedroom 1	15'11" x 15'4"	4.86 x 4.67 m
8	En-suite 1	9'5" x 5'11"	2.88 x 1.81 m
9	Bedroom 2	13'5" x 11'4"	4.10 x 3.45 m
10	En-suite 2	7'8" x 4'4"	2.33 x 1.31 m
11	Bedroom 3	12'6" x 10'4"	3.81 x 3.15 m
12	Bedroom 4	11'3" x 10'11"	3.44 x 3.32 m
13	Bathroom	7'8" x 7'5"	2.33 x 2.27 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Balmoral house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



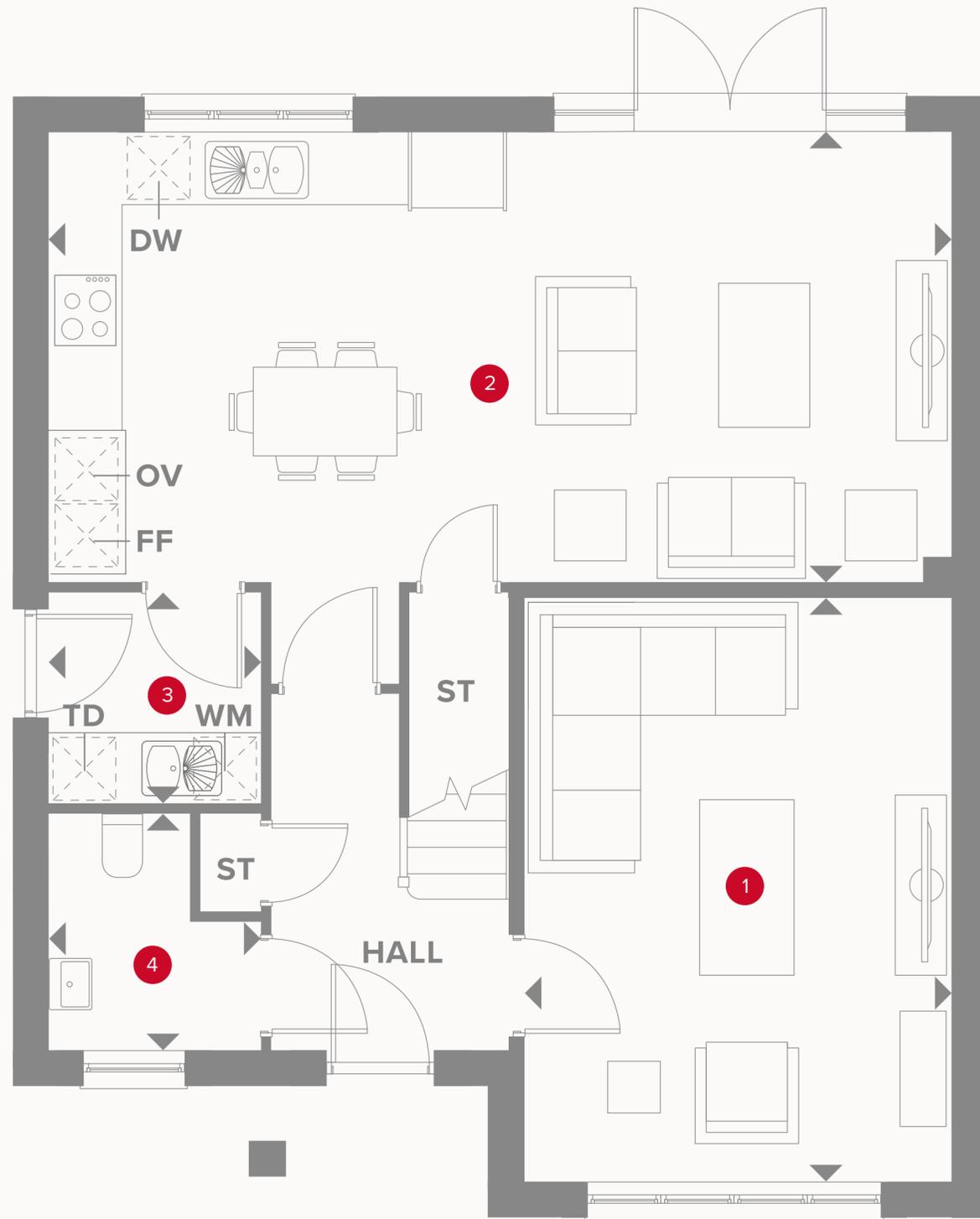
HERITAGE

- REDROW -

THE CAMBRIDGE

FOUR BEDROOM HOME

 **REDROW**



THE CAMBRIDGE GROUND FLOOR

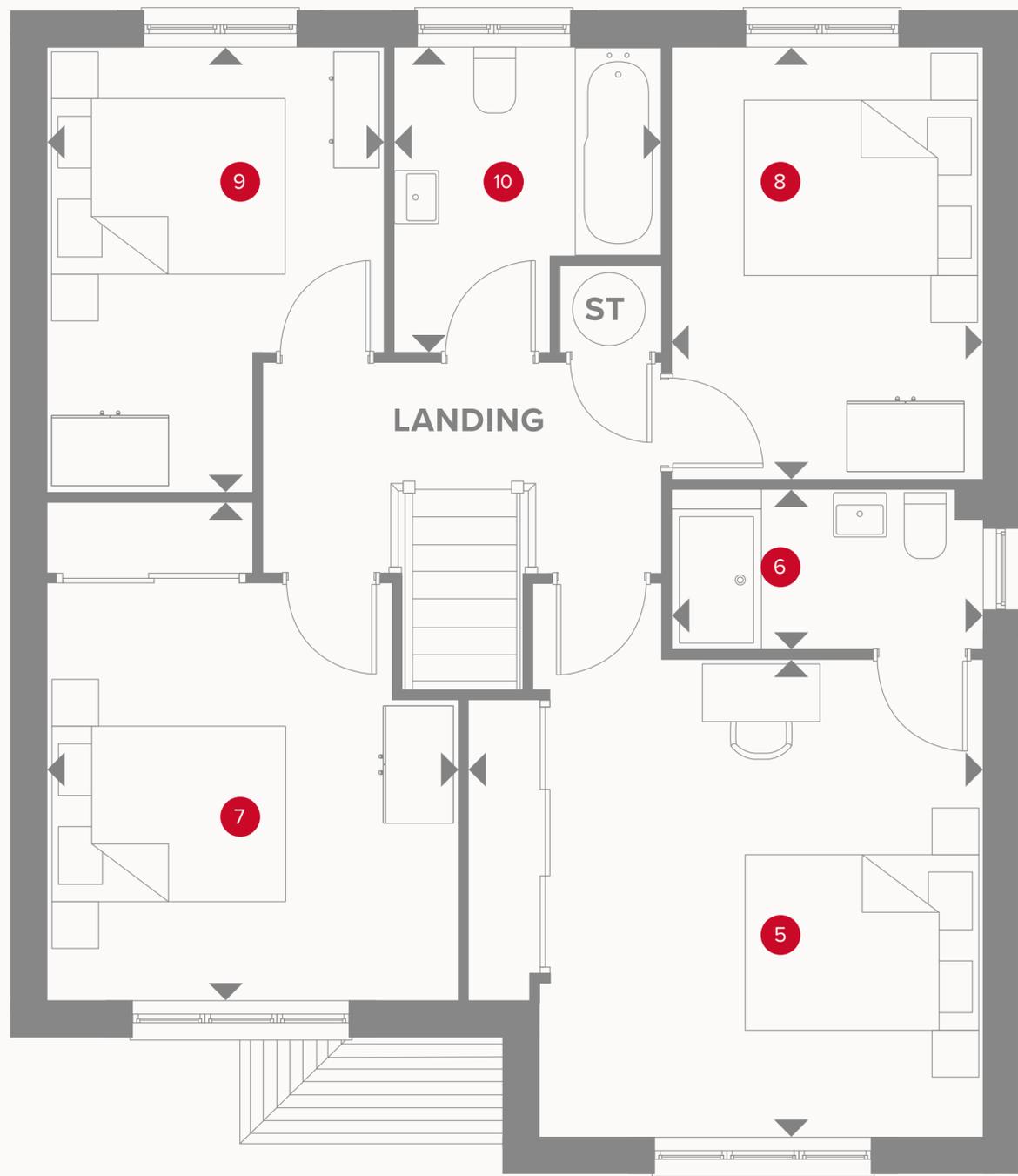
1	Lounge	16'3" x 12'0"	4.99 x 3.68 m
2	Kitchen/Dining/Family	25'3" x 12'6"	7.73 x 3.87 m
3	Utility	6'0" x 5'9"	1.83 x 1.80 m
4	Cloaks	6'6" x 5'9"	2.02 x 1.80 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE CAMBRIDGE FIRST FLOOR

5	Bedroom 1	13'9" x 12'8"	4.25 x 3.92 m
6	En-suite	8'4" x 3'9"	2.59 x 1.19 m
7	Bedroom 2	13'4" x 11'1"	4.09 x 3.41 m
8	Bedroom 3	11'7" x 8'4"	3.57 x 2.59 m
9	Bedroom 4	12'1" x 9'1"	3.69 x 2.80 m
10	Bathroom	8'2" x 7'2"	2.52 x 2.21 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Cambridge house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



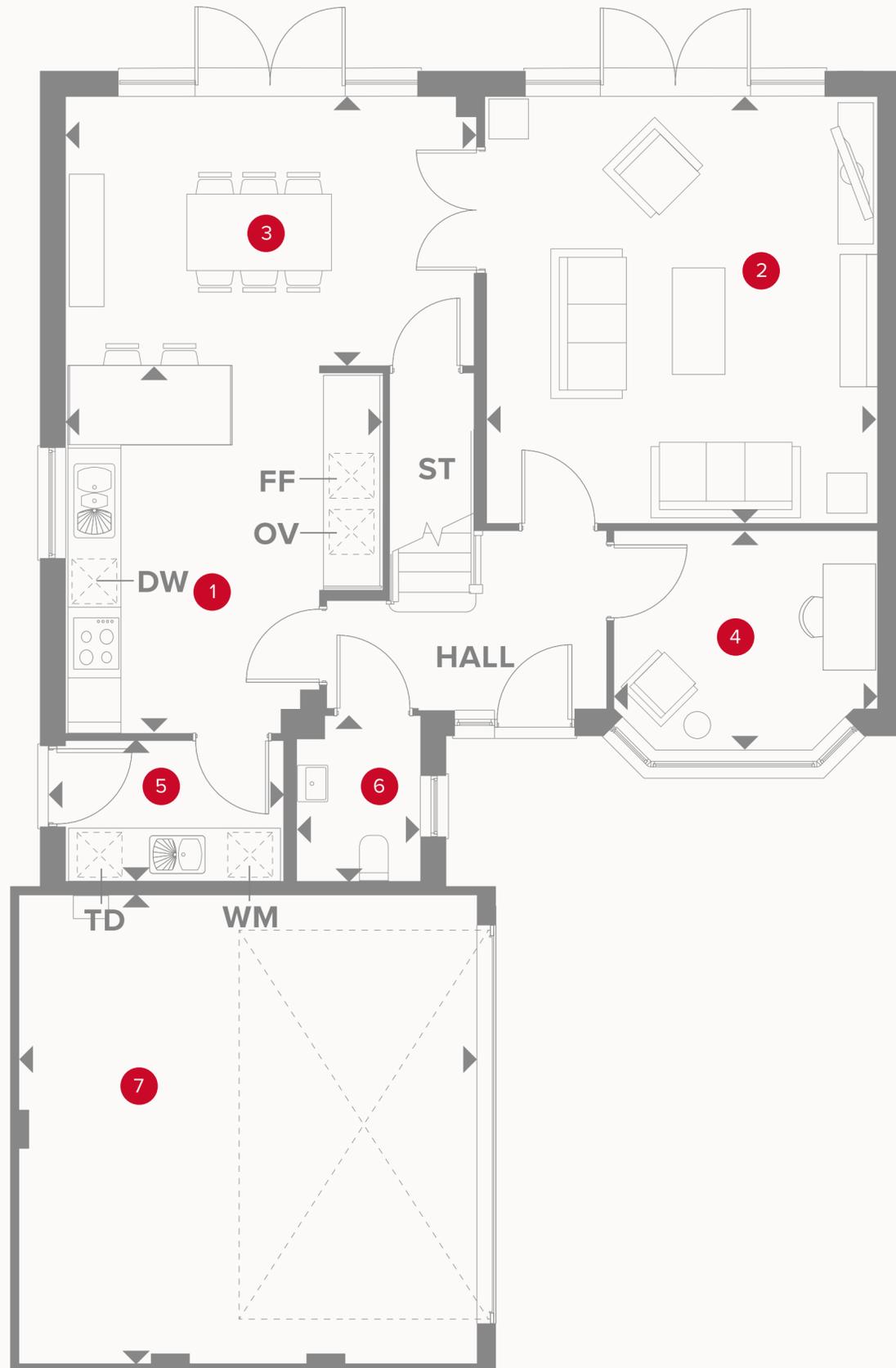
HERITAGE

- REDROW -

THE CANTERBURY

FOUR BEDROOM HOME





THE CANTERBURY GROUND FLOOR

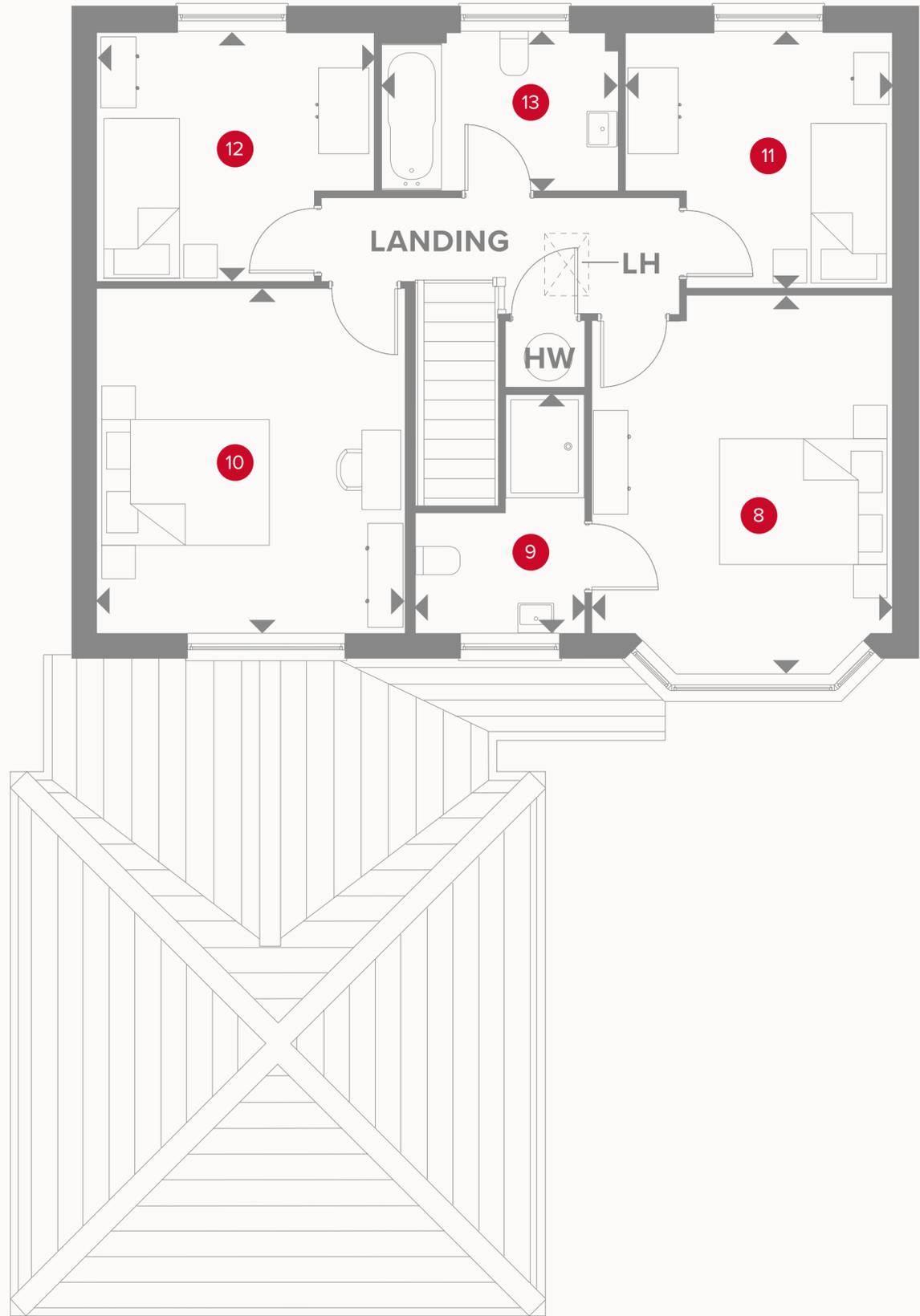
1	Kitchen	13'8" x 11'8"	4.16 x 3.56 m
2	Lounge	15'9" x 14'5"	4.80 x 4.39 m
3	Dining	15'1" x 9'11"	4.60 x 3.02 m
4	Study	9'9" x 8'2"	2.96 x 2.48 m
5	Utility	7'11" x 5'2"	2.42 x 1.58 m
6	Cloaks	6'2" x 4'7"	1.87 x 1.40 m
7	Garage	17'5" x 17'7"	5.30 x 5.35 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE CANTERBURY FIRST FLOOR

8	Bedroom 1	14'3" x 11'4"	4.34 x 3.46 m
9	En-suite	8'11" x 6'5"	2.73 x 1.95 m
10	Bedroom 2	12'12" x 11'7"	3.95 x 3.54 m
11	Bedroom 3	10'1" x 9'8"	3.07 x 2.94 m
12	Bedroom 4	10'4" x 9'5"	3.14 x 2.86 m
13	Bathroom	8'11" x 5'11"	2.73 x 1.81 m



KEY

- ◀ Dimensions start
- HW Hot water storage
- LH Loft hatch



Customers should note this illustration is an example of the Canterbury house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



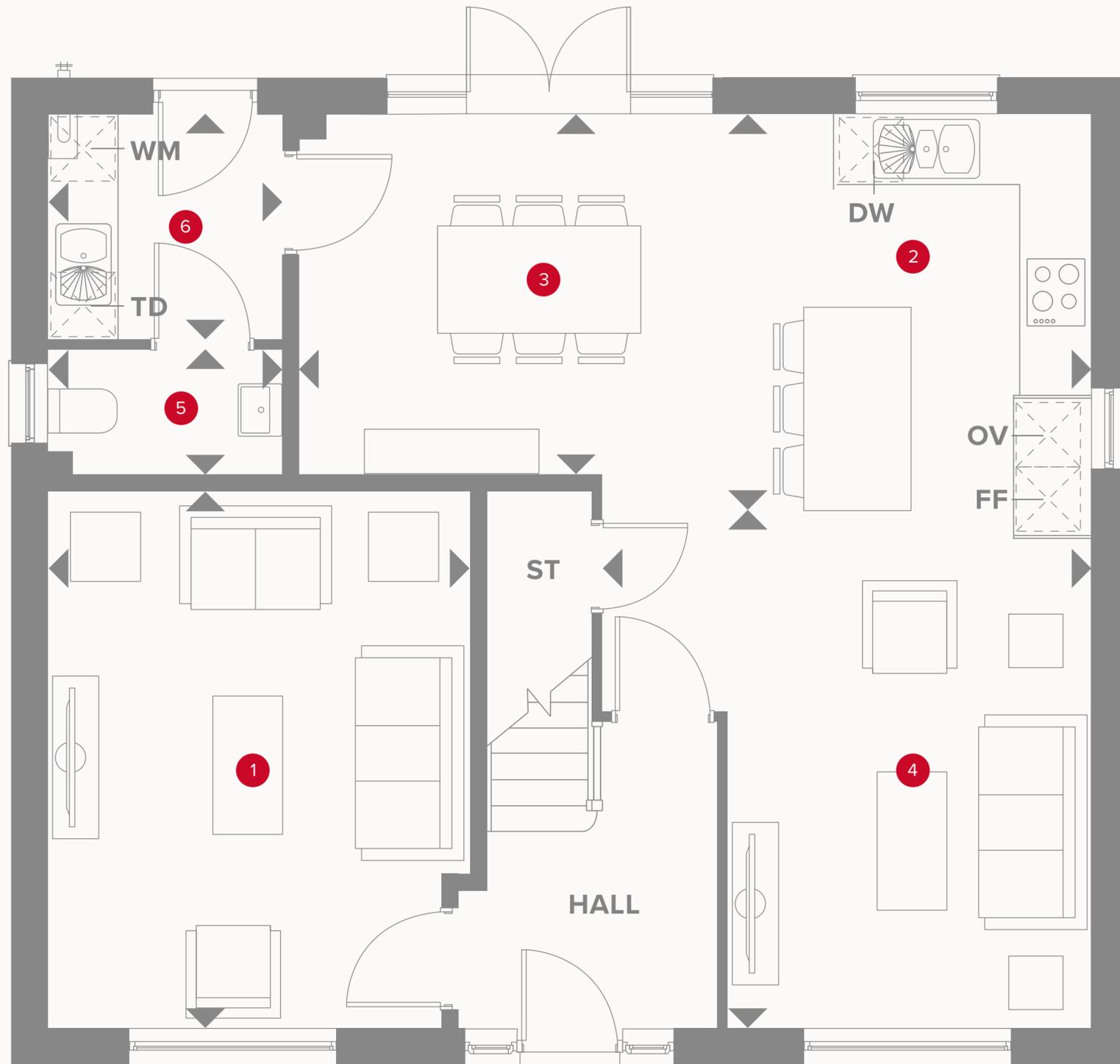
HERITAGE

- REDROW -

THE HARROGATE

FOUR BEDROOM HOME

 **REDROW**



THE HARROGATE GROUND FLOOR

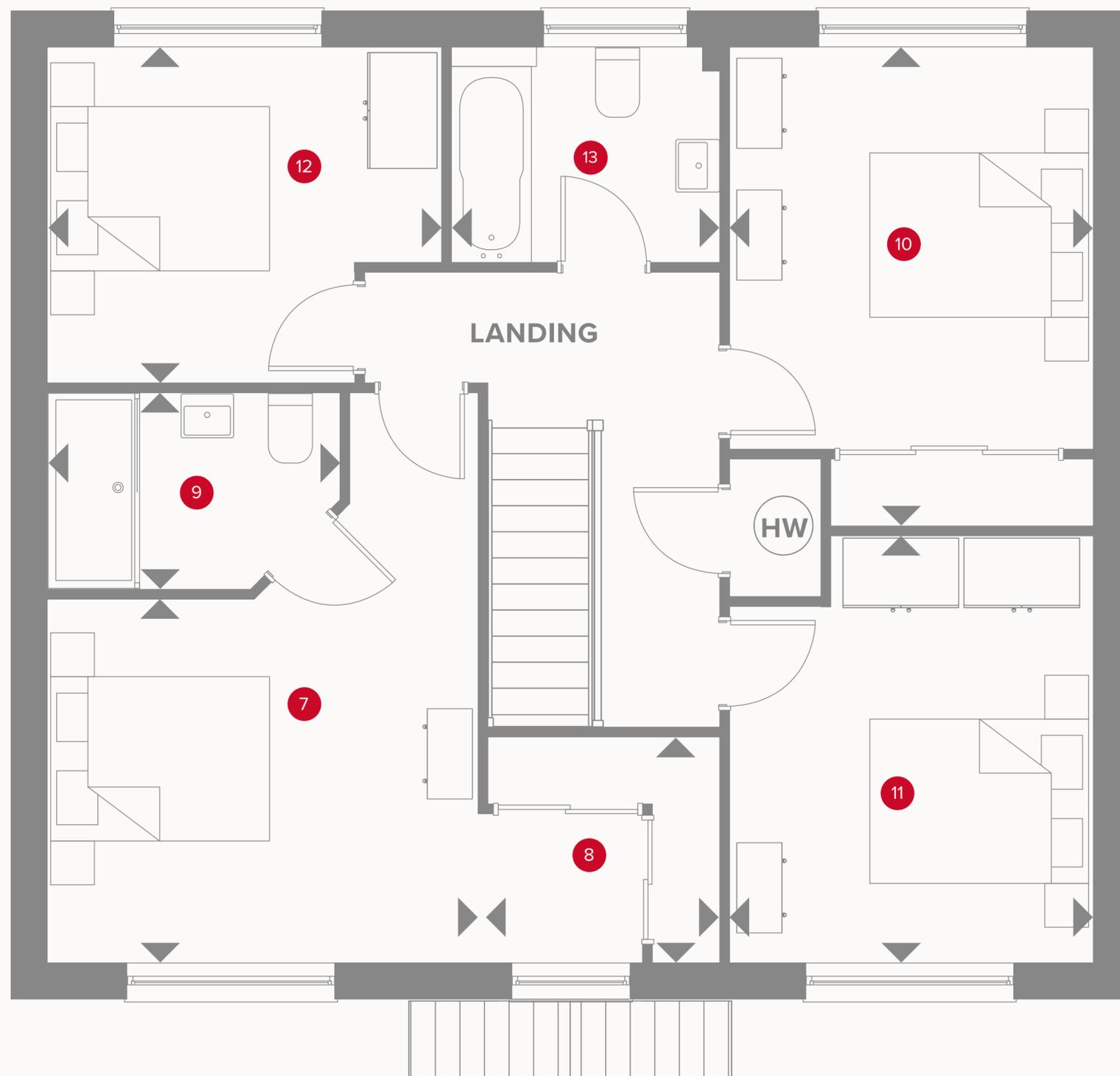
1	Lounge	15'2" x 12'0"	4.63 x 3.65 m
2	Kitchen	12'0" x 9'11"	3.67 x 3.03 m
3	Dining	12'6" x 10'3"	3.80 x 3.13 m
4	Family	13'11" x 10'4"	4.24 x 3.15 m
5	Cloaks	6'8" x 3'7"	2.04 x 1.09 m
6	Utility	6'8" x 6'5"	2.04 x 1.95 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE HARROGATE FIRST FLOOR

7	Bedroom 1	12'2" x 10'4"	3.72 x 3.15 m
8	Wardrobe	6'10" x 6'5"	2.09 x 1.96 m
9	En-suite	8'4" x 5'7"	2.53 x 1.71 m
10	Bedroom 2	13'7" x 10'2"	4.13 x 3.11 m
11	Bedroom 3	12'1" x 10'2"	3.69 x 3.11 m
12	Bedroom 4	10'4" x 9'6"	3.14 x 2.89 m
13	Bathroom	7'7" x 6'1"	2.31 x 1.86 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Harrogate house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



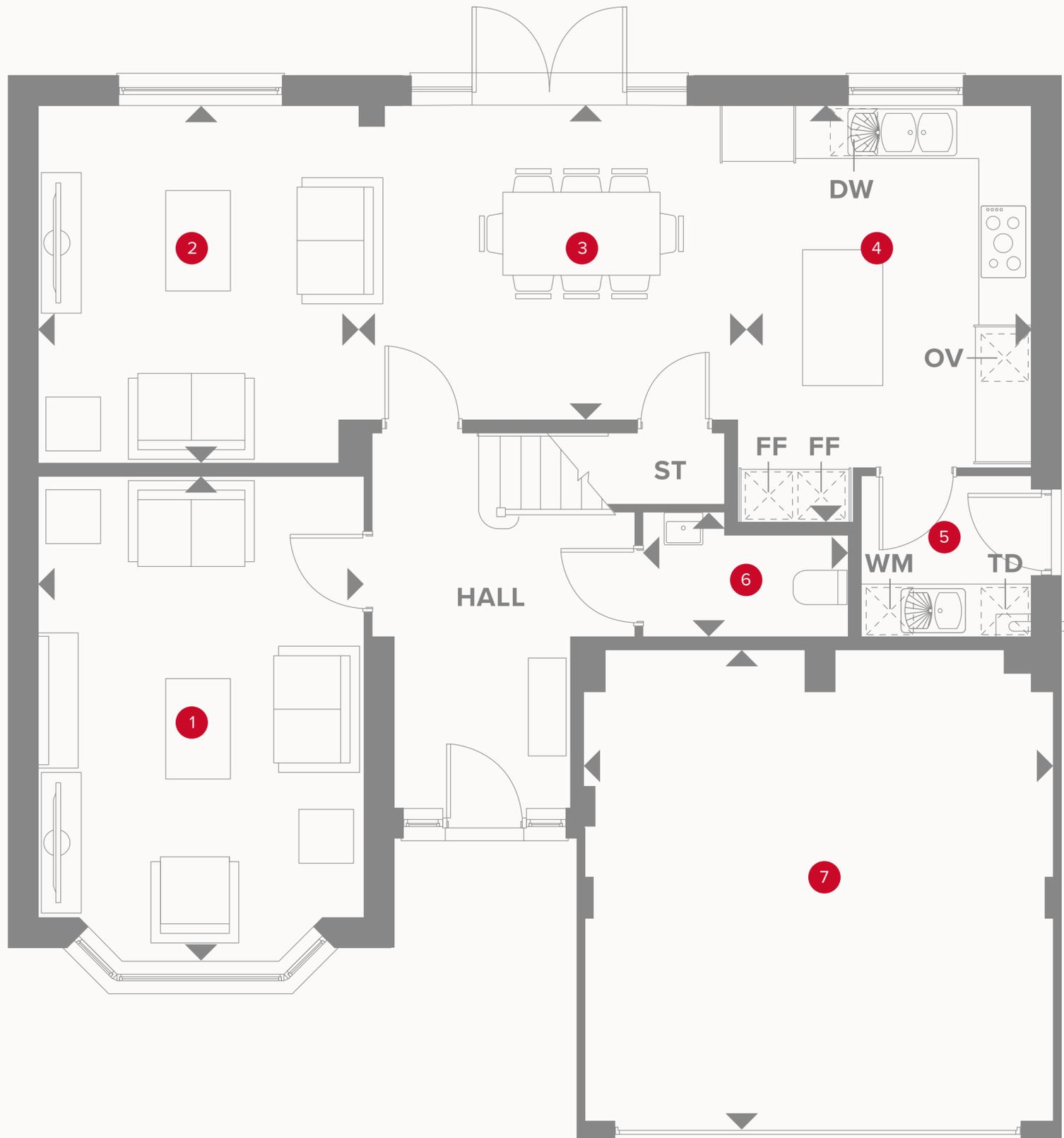
HERITAGE

- REDROW -

THE HENLEY

FOUR BEDROOM HOME

 **REDROW**



THE HENLEY GROUND FLOOR

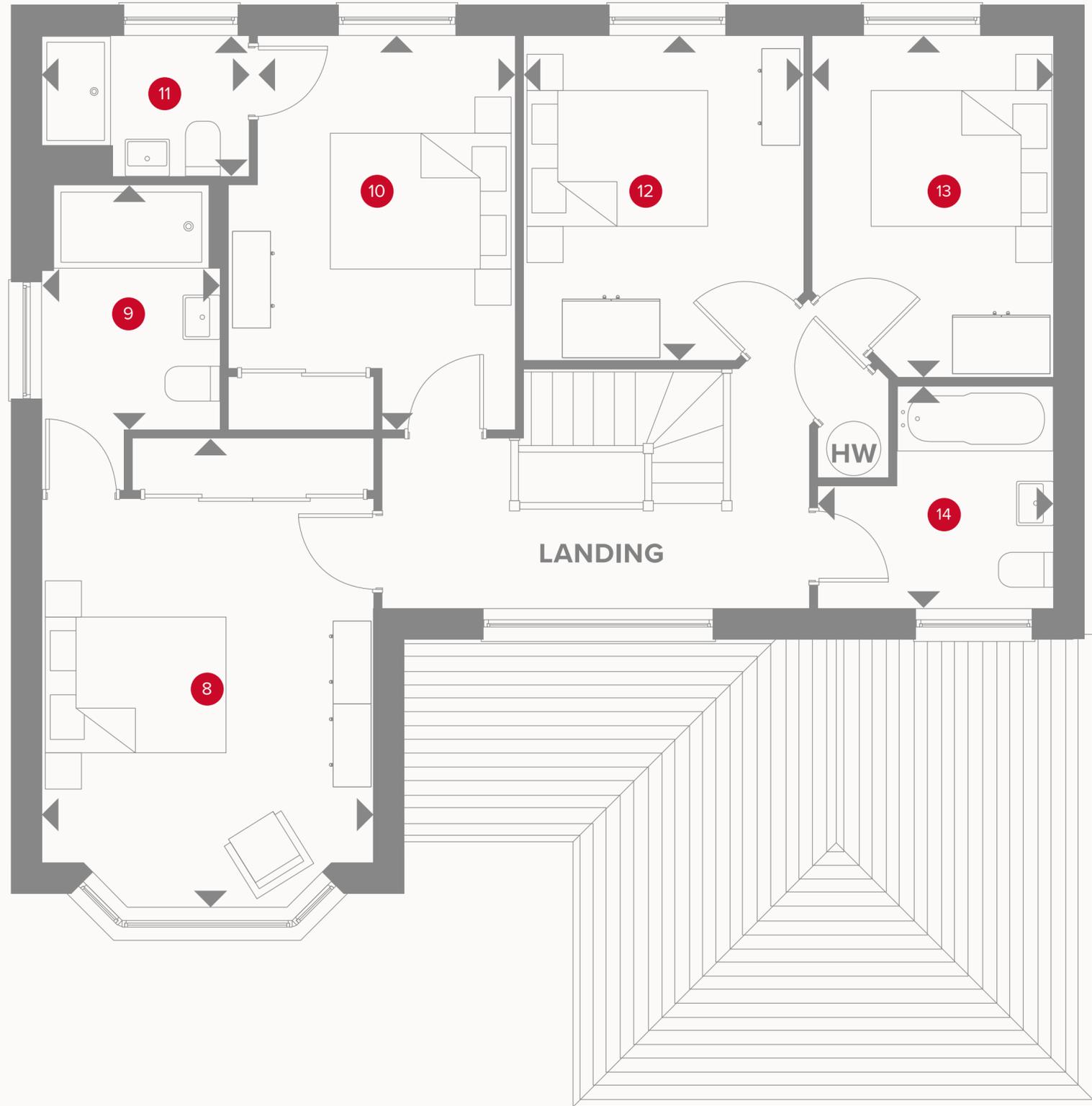
1	Lounge	17'7" x 11'11"	5.37 x 3.63 m
2	Family	13'9" x 11'9"	3.98 x 3.58 m
3	Dining	13'9" x 11'3"	4.20 x 3.49m
4	Kitchen	15'2" x 10'9"	4.62 x 3.28m
5	Utility	6'3" x 5'9"	1.90 x 1.79 m
6	Cloaks	7'6" x 4'5"	2.28 x 1.38 m
7	Garage	17'7" x 17'0"	5.35 x 5.18 m



KEY

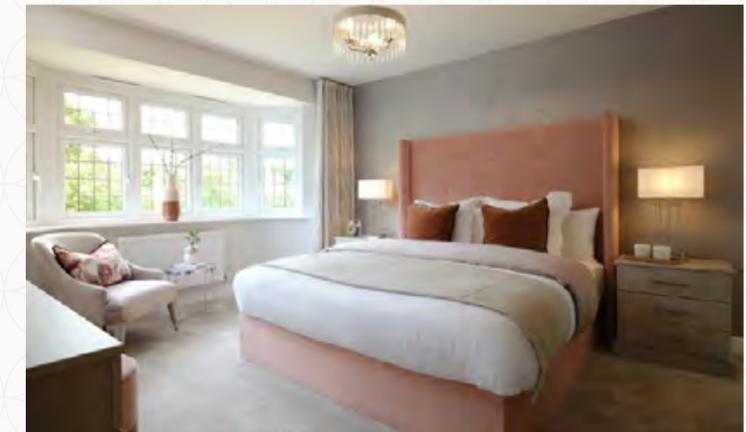
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE HENLEY FIRST FLOOR

8	Bedroom 1	16'10" x 11'11"	5.12 x 3.63 m
9	En-suite 1	8'6" x 6'6"	2.63 x 1.98 m
10	Bedroom 2	14'1" x 10'3"	4.29 x 3.11 m
11	En-suite 2	7'4" x 5'1"	2.27 x 1.55 m
12	Bedroom 3	11'8" x 9'11"	3.55 x 3.02 m
13	Bedroom 4	12'2" x 8'7"	3.71 x 2.63 m
14	Bathroom	8'5" x 7'11"	2.57 x 2.41 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Henley house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



HERITAGE

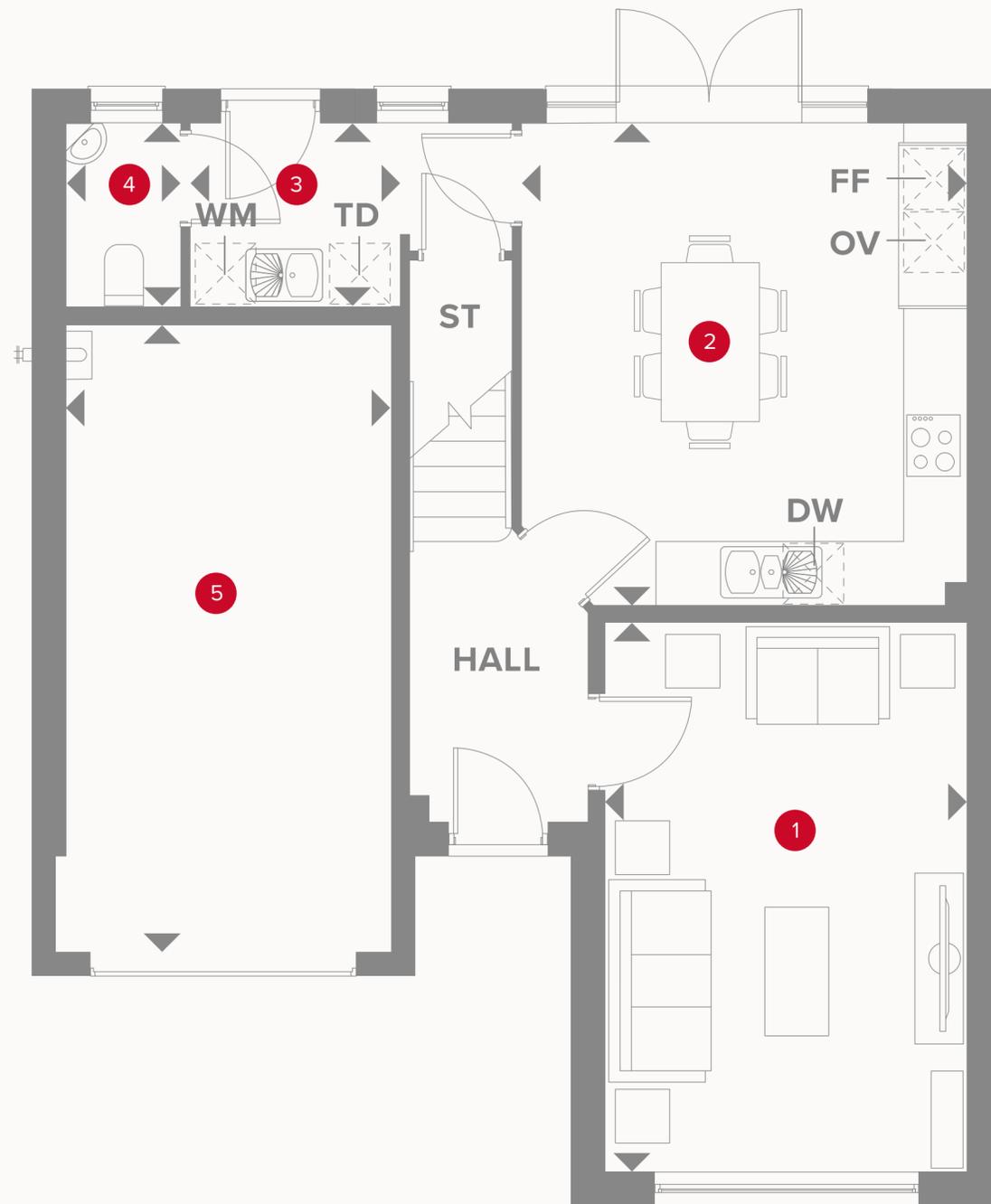
- REDROW -

THE MARLOW

FOUR BEDROOM HOME

 **REDROW**

THE MARLOW GROUND FLOOR



1	Lounge	16'10" x 11'1"	5.14 x 3.38 m
2	Kitchen/ Dining	13'9" x 10'7"	4.19 x 3.23 m
3	Utility	9'10" x 5'7"	3.00 x 1.71 m
4	Cloaks	5'7" x 3'6"	1.71 x 1.07 m
5	Garage	19'11" x 10'1"	6.06 x 3.08 m

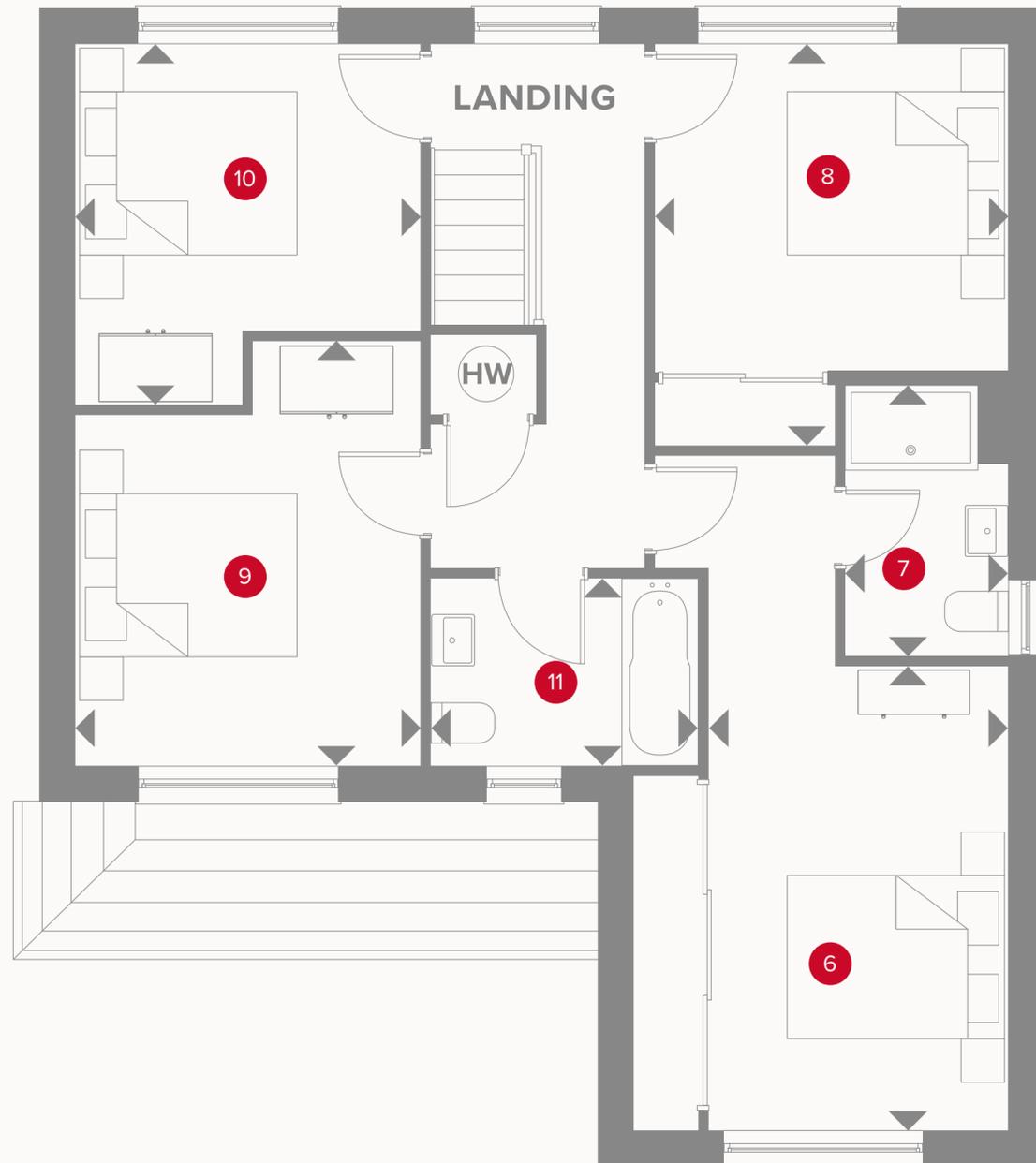


KEY

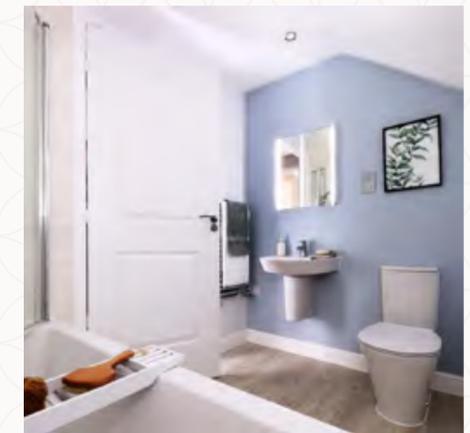
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space

THE MARLOW FIRST FLOOR



6	Bedroom 1	13'8" x 11'2"	4.17 x 3.41 m
7	En-suite	8'1" x 4'11"	2.46 x 1.50 m
8	Bedroom 2	11'11" x 10'6"	3.63 x 3.21 m
9	Bedroom 3	12'7" x 10'3"	3.84 x 3.13 m
10	Bedroom 4	10'9" x 10'2"	3.27 x 3.10 m
11	Bathroom	7'3" x 5'7"	2.22 x 1.71 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Marlow house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



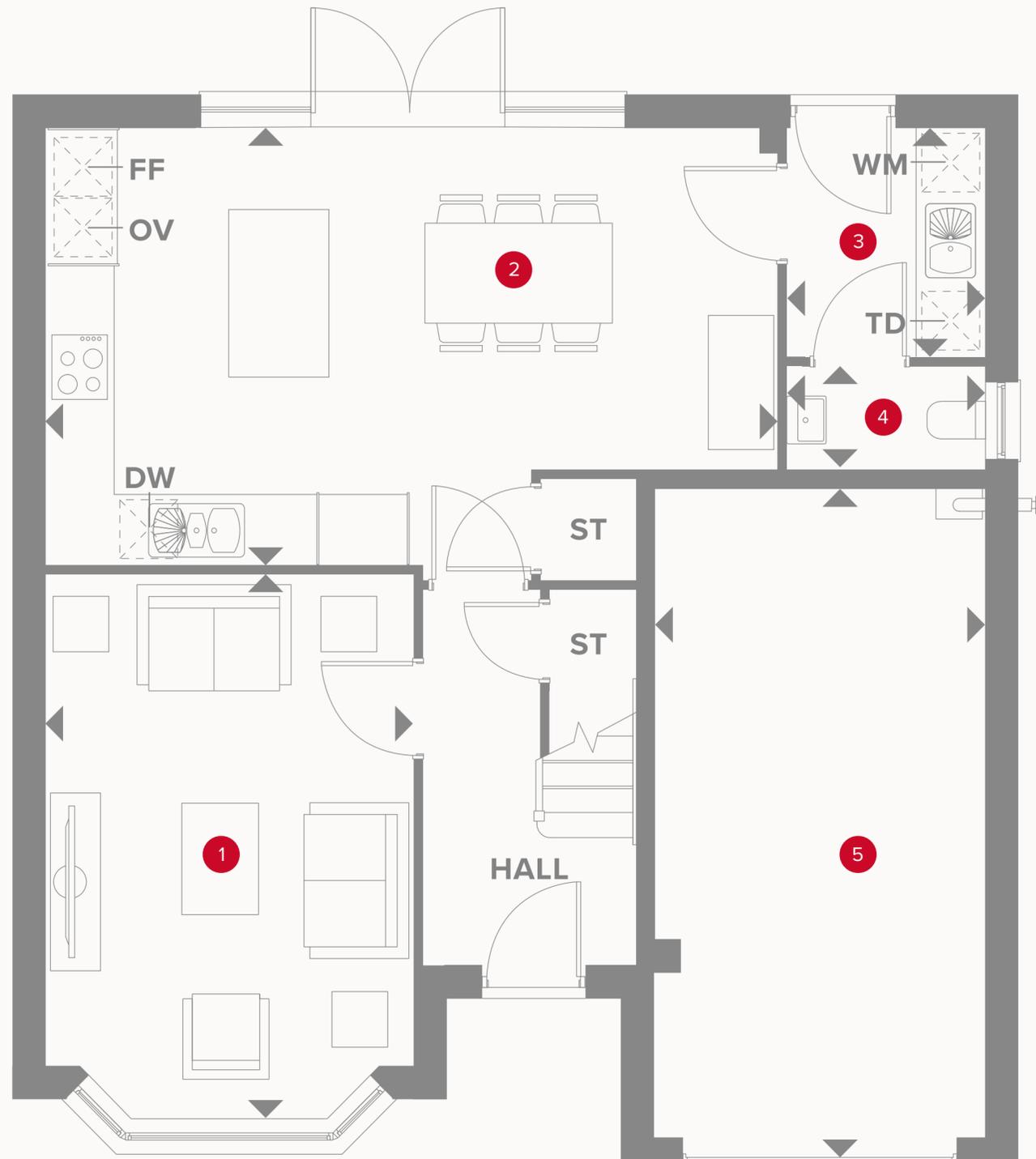
HERITAGE

- REDROW -

THE OXFORD

FOUR BEDROOM HOME





THE OXFORD GROUND FLOOR

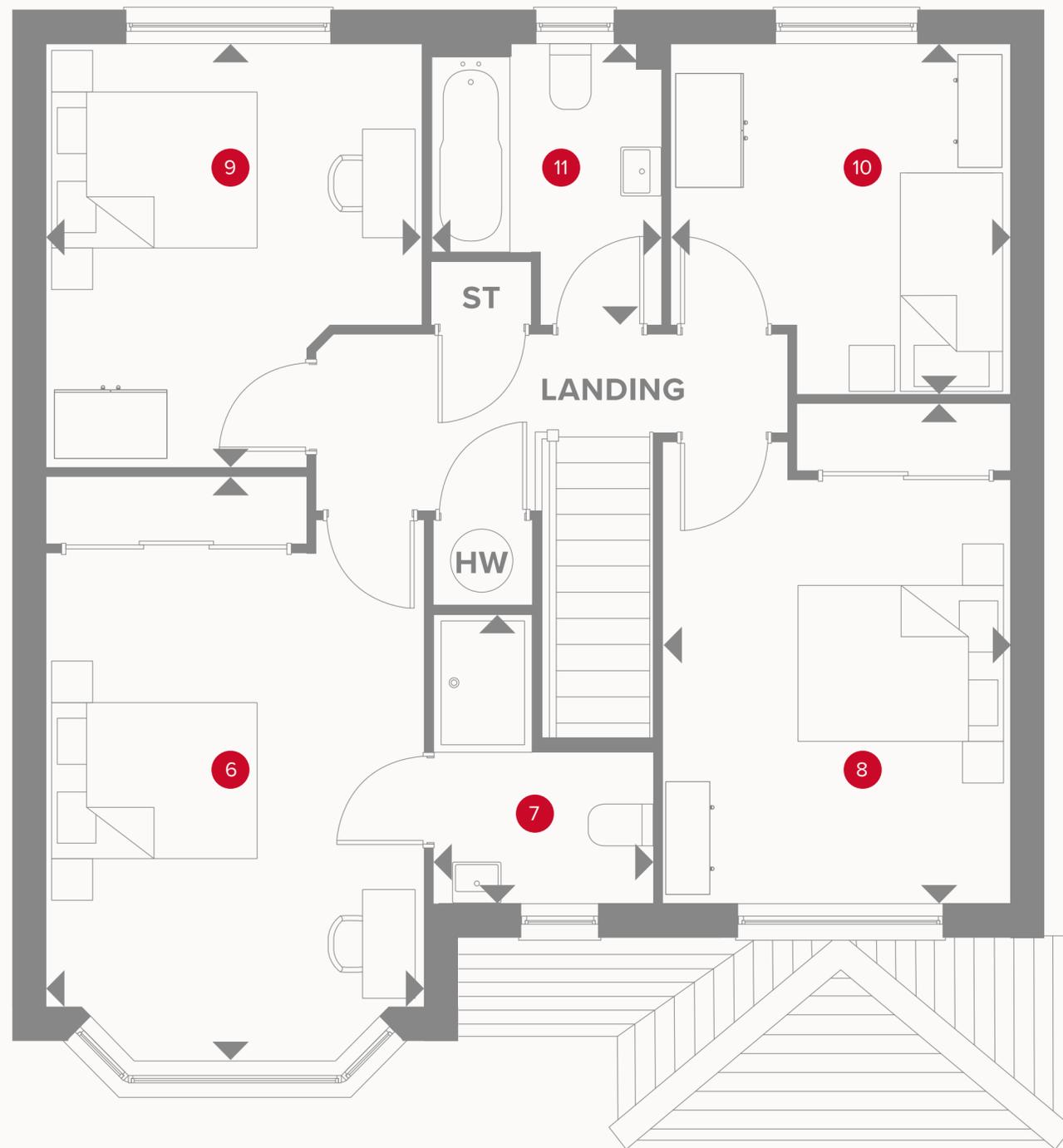
1	Lounge	15'9" x 10'10"	4.80 x 3.29 m
2	Kitchen/ Dining	21'8" x 12'9"	6.60 x 3.88 m
3	Utility	6'8" x 5'10"	2.02 x 1.78 m
4	Cloaks	5'10" x 3'4"	1.78 x 0.94 m
5	Garage	19'8" x 9'10"	6.00 x 3.00 m



KEY

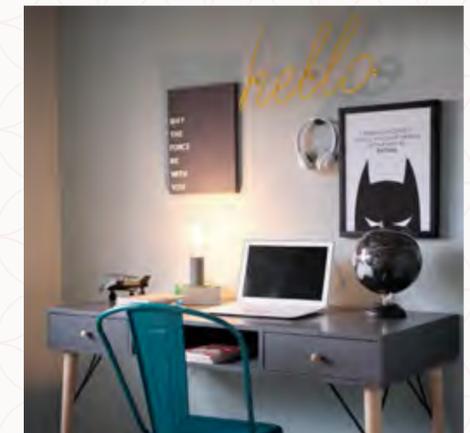
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE OXFORD FIRST FLOOR

6	Bedroom 1	16'8" x 10'10"	5.08 x 3.29 m
7	En-suite	8'3" x 6'5"	2.51 x 1.96 m
8	Bedroom 2	14'2" x 10'0"	4.33 x 3.05 m
9	Bedroom 3	12'0" x 10'10"	3.63 x 3.29 m
10	Bedroom 4	9'11" x 9'9"	3.03 x 2.97 m
11	Bathroom	7'11" x 6'8"	2.42 x 2.04 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Oxford house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



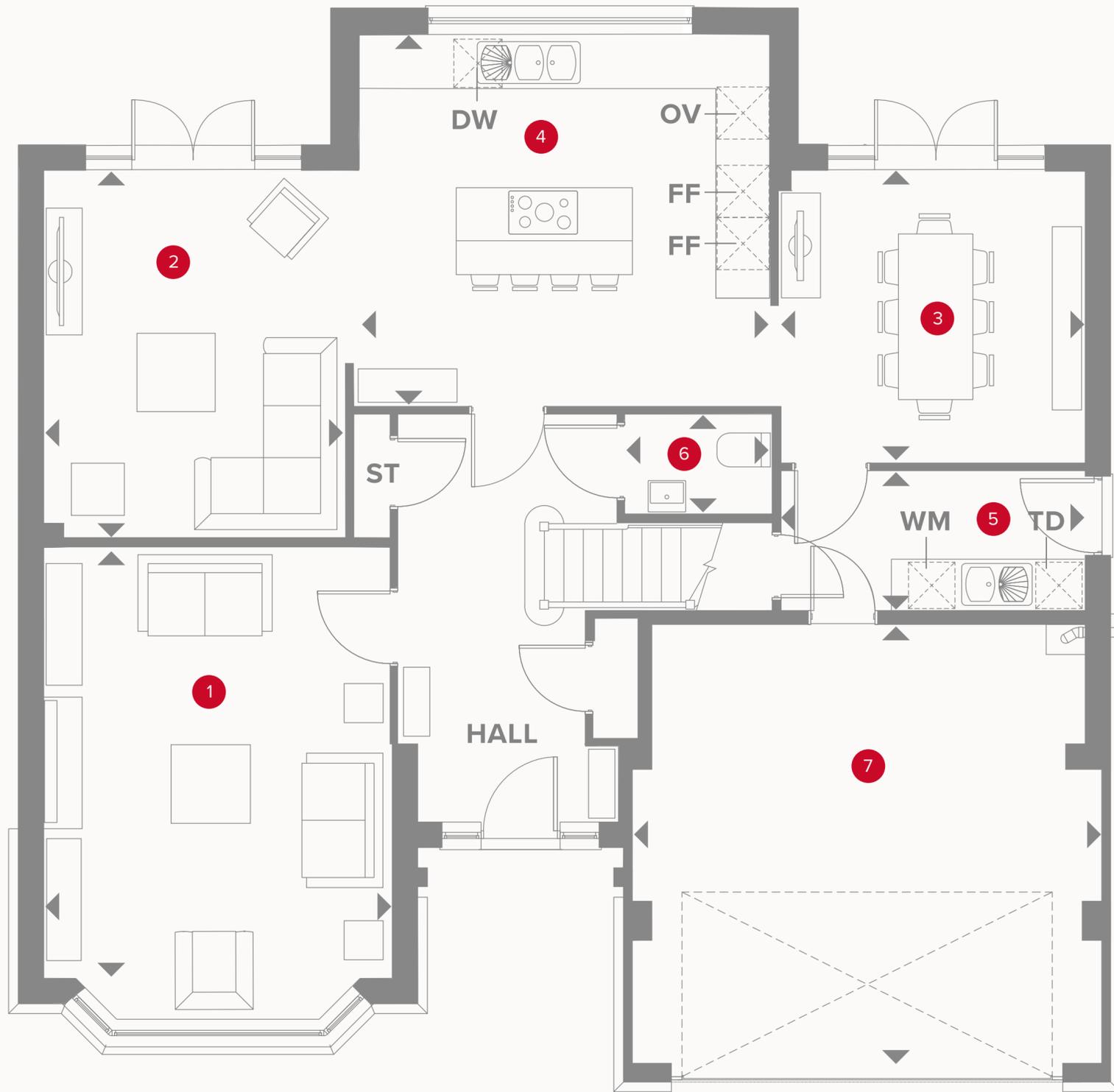
HERITAGE

- REDROW -

THE RICHMOND

FOUR BEDROOM HOME





THE RICHMOND GROUND FLOOR

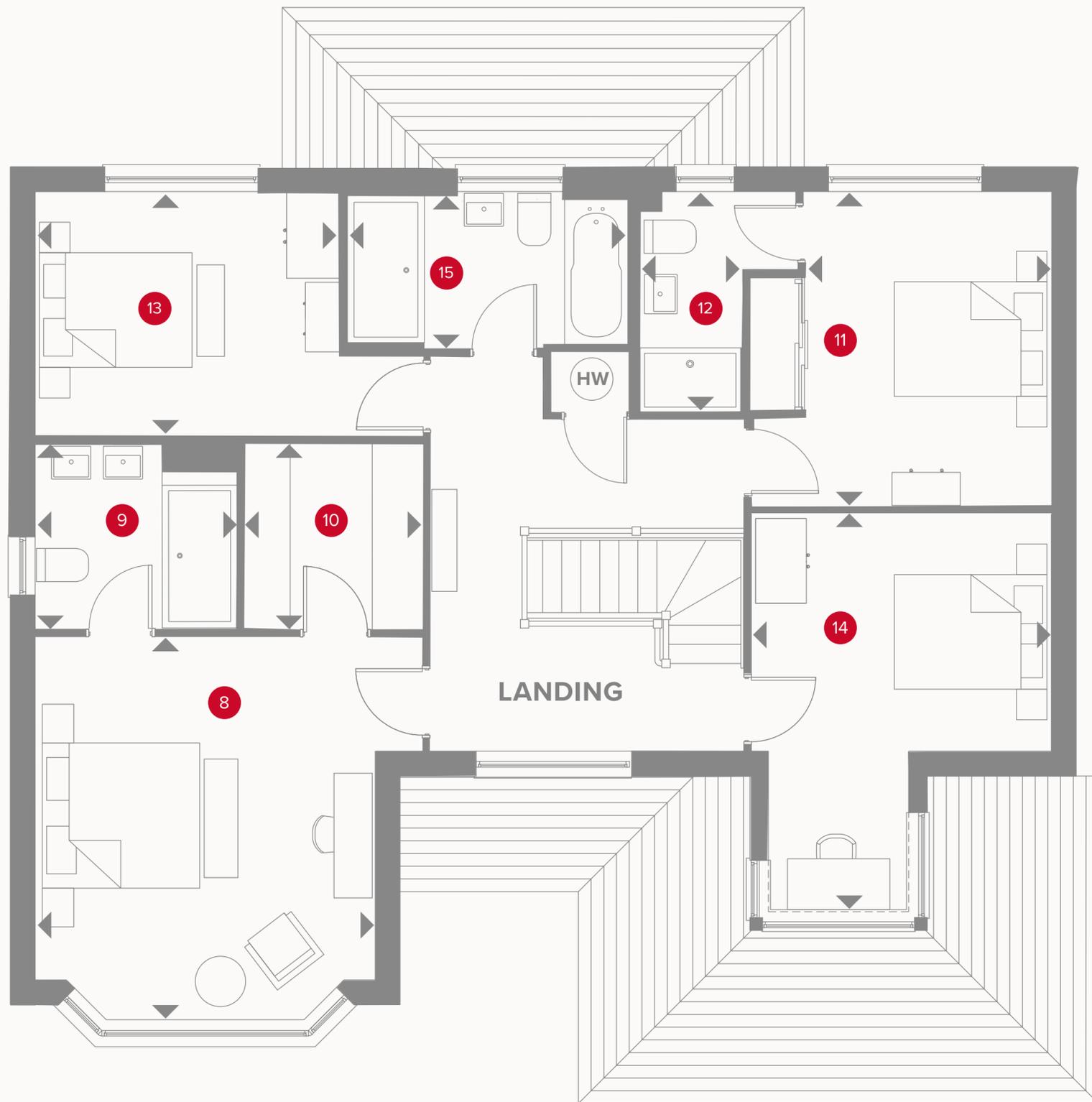
1	Lounge	16'2" x 13'1"	4.96 x 4.00 m
2	Family	13'9" x 11'8"	4.24 x 3.60 m
3	Dining	11'6" x 11'0"	3.55 x 3.38 m
4	Kitchen	15'5" x 14'1"	4.75 x 4.30 m
5	Utility	11'6" x 5'5"	3.55 x 1.69 m
6	Cloaks	5'6" x 3'8"	1.71 x 1.16 m
7	Garage	17'7" x 16'5"	5.40 x 5.04 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE RICHMOND FIRST FLOOR

8	Bedroom 1	13'3" x 13'1"	4.06 x 4.01 m
9	En-suite 1	7'9" x 7'2"	2.43 x 2.20 m
10	Wardrobe	7'2" x 6'8"	2.20 x 2.10 m
11	Bedroom 2	12'2" x 9'4"	3.73 x 2.89 m
12	En-suite 2	8'5" x 6'4"	2.61 x 1.97 m
13	Bedroom 3	11'8" x 9'5"	3.61 x 2.90 m
14	Bedroom 4	15'6" x 11'6"	4.76 x 3.55 m
15	Bathroom	10'9" x 5'5"	3.32 x 1.70 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Richmond house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



HERITAGE

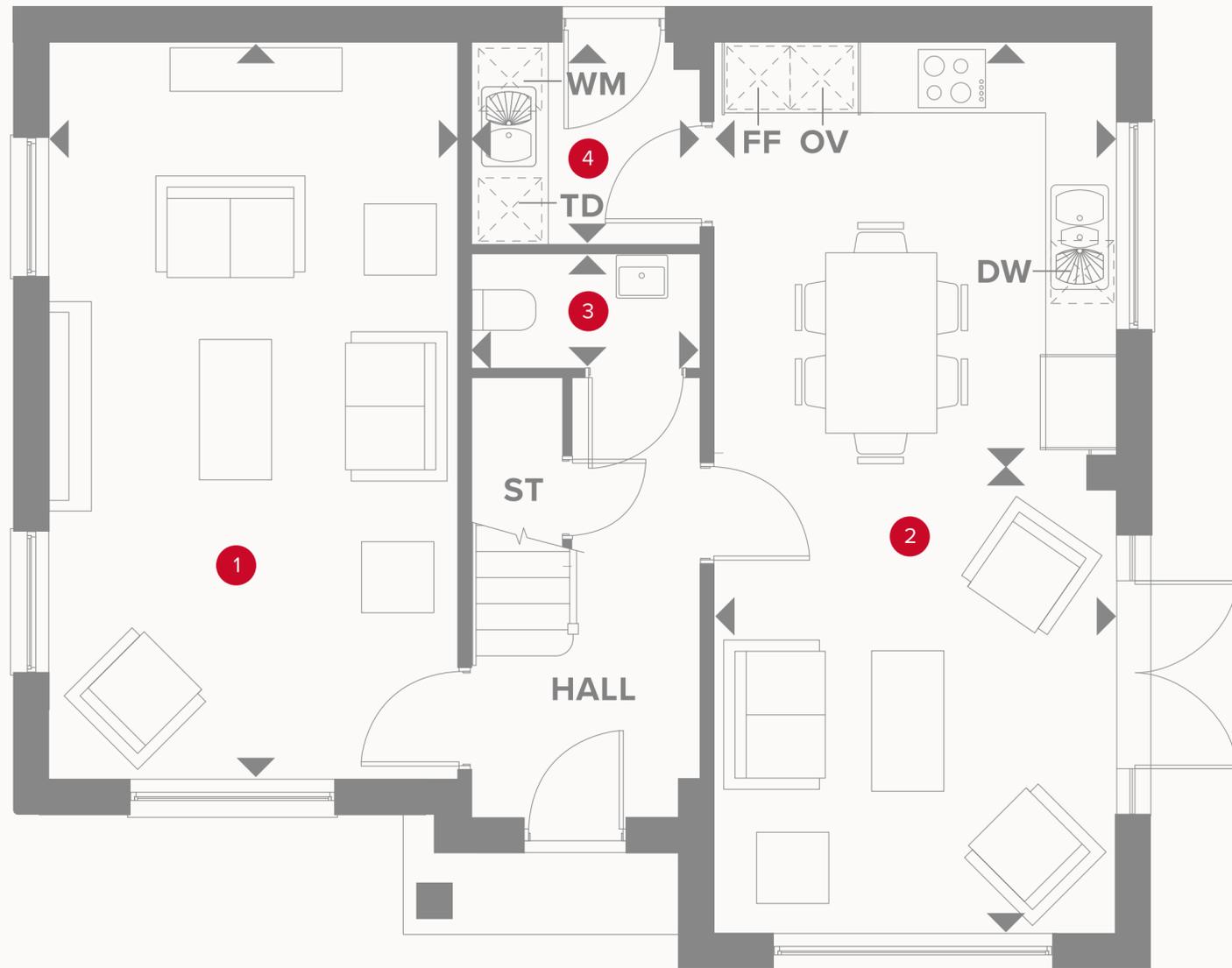
- REDROW -

THE SHAFTESBURY

FOUR BEDROOM HOME

 **REDROW**

THE SHAFTESBURY GROUND FLOOR



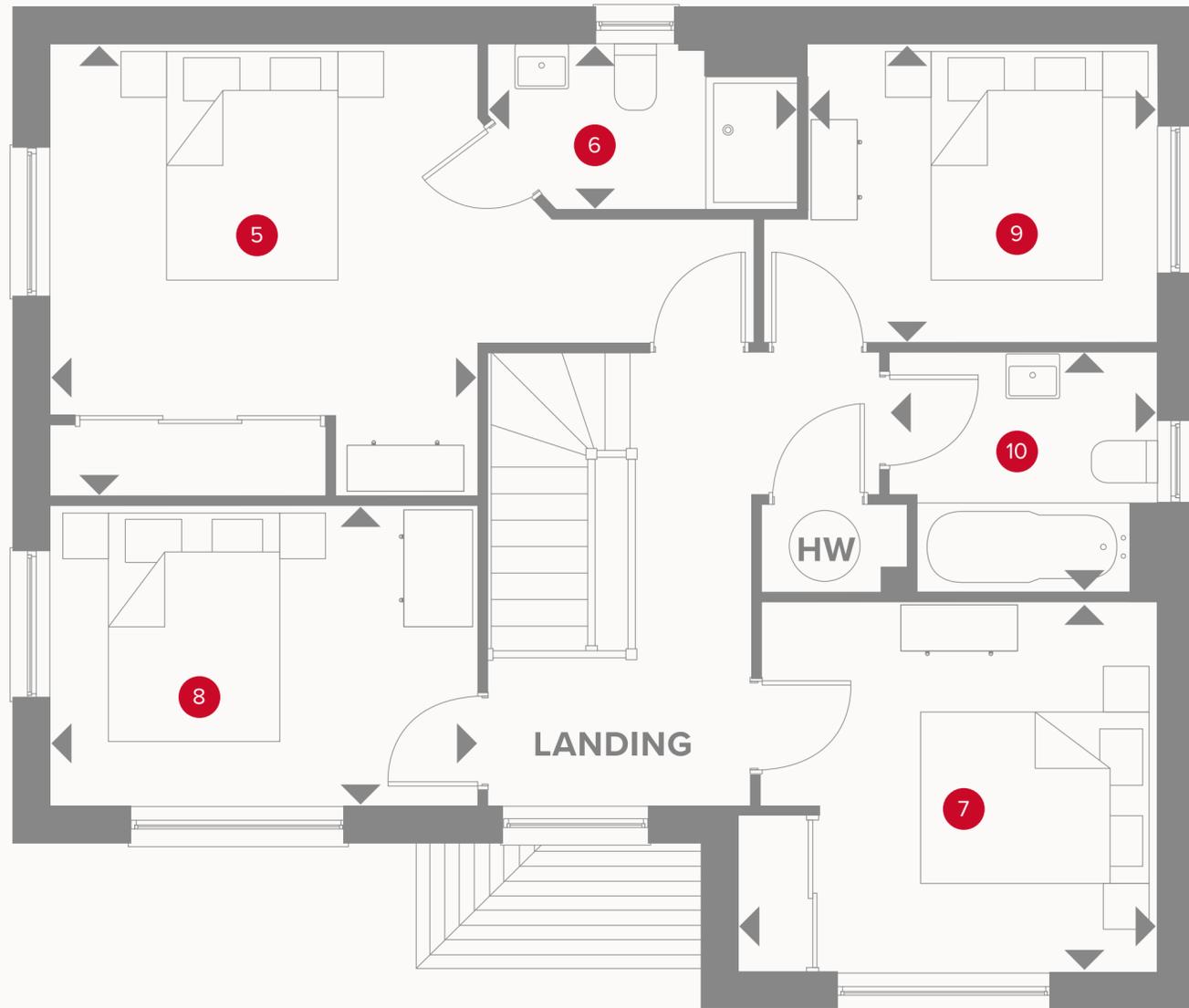
1	Lounge	21'2" x 11'8"	6.44 x 3.56 m
2	Kitchen/ Dining/ Family	25'7" x 11'7"	7.79 x 3.52 m
3	Cloaks	6'6" x 5'9"	1.99 x 1.01 m
4	Utility	6'6" x 3'4"	1.99 x 1.75 m



KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE SHAFTESBURY FIRST FLOOR

5	Bedroom 1	12'4" x 12'0"	3.78 x 3.62 m
6	En-suite	8'5" x 4'5"	2.58 x 1.38 m
7	Bedroom 2	11'5" x 10'2"	3.11 x 3.51 m
8	Bedroom 3	11'9" x 8'4"	3.62 x 2.55 m
9	Bedroom 4	9'8" x 8'1"	2.95 x 2.48 m
10	Bathroom	7'2" x 6'6"	2.21 x 2.01 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Shaftesbury house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



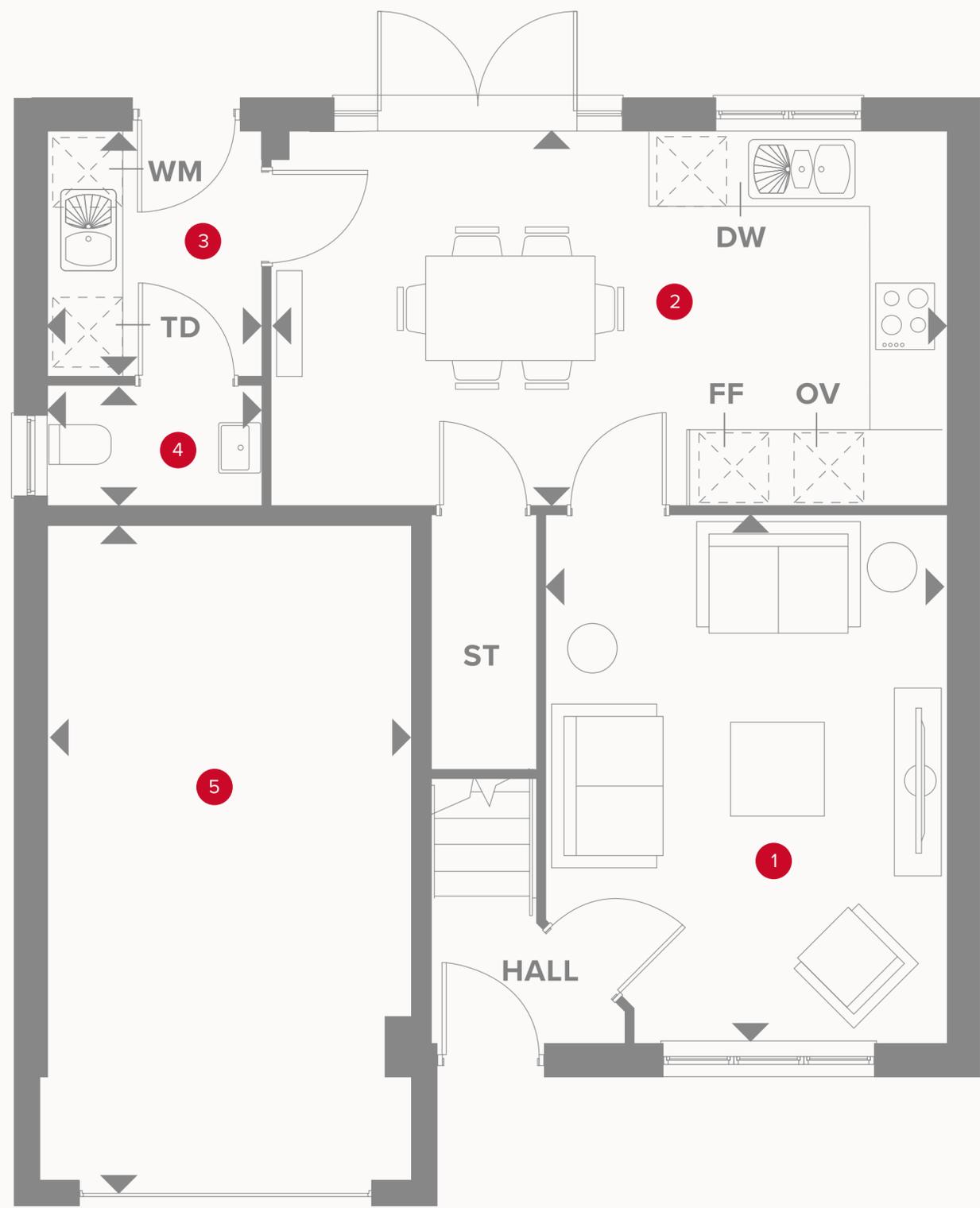
HERITAGE

- REDROW -

THE SHREWSBURY

FOUR BEDROOM HOME

 **REDROW**



THE SHREWSBURY GROUND FLOOR

1 Lounge	15'3" x 11'1"	4.65 x 3.37 m
2 Kitchen/ Dining	18'8" x 10'9"	5.70 x 3.28 m
3 Utility	7'0" x 5'10"	2.13 x 1.78 m
4 Cloaks	5'8" x 3'5"	1.78 x 1.05 m
5 Garage	19'5" x 10'1"	5.97 x 3.08 m

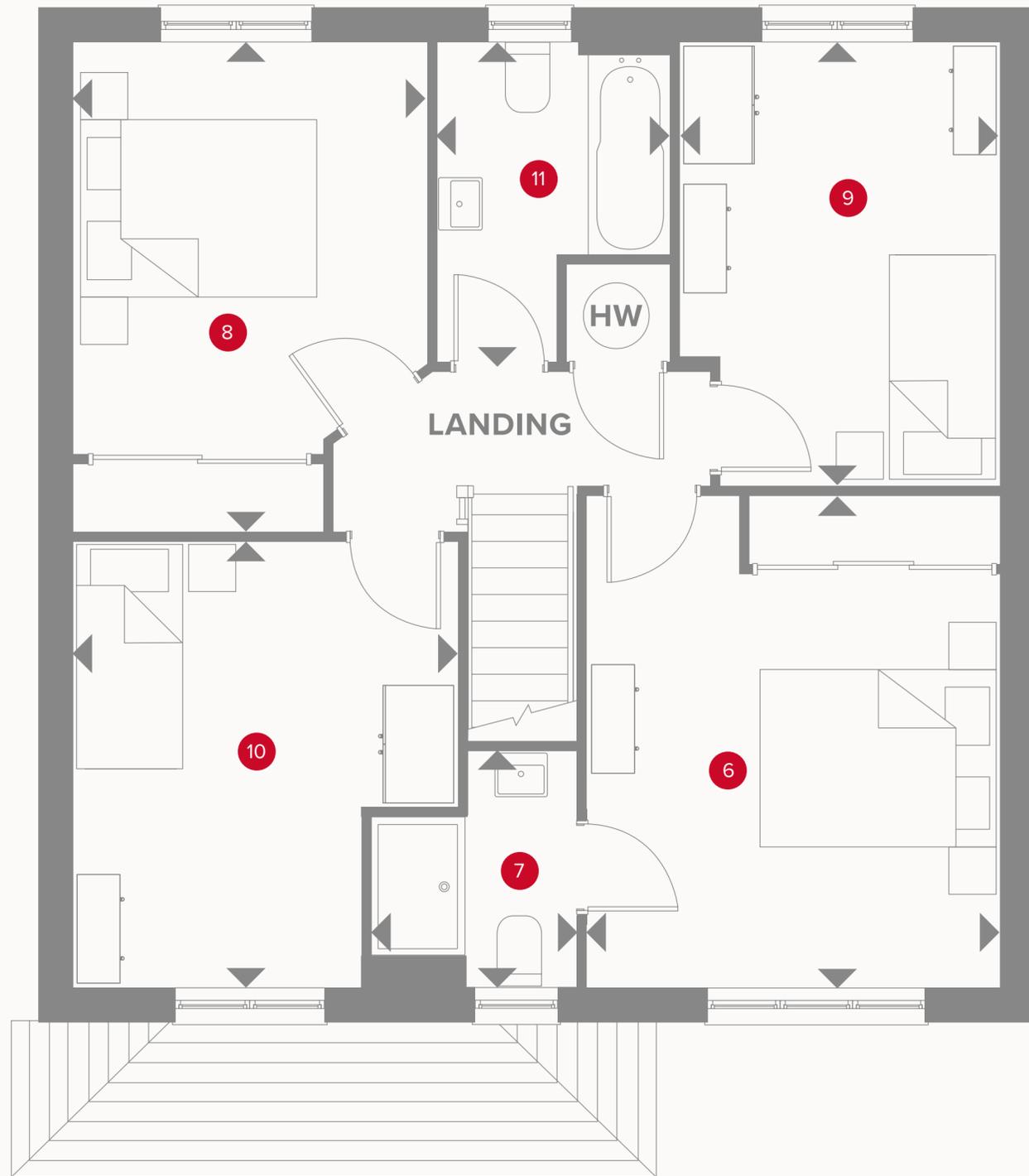


Plots 89 & 118 are handed

KEY

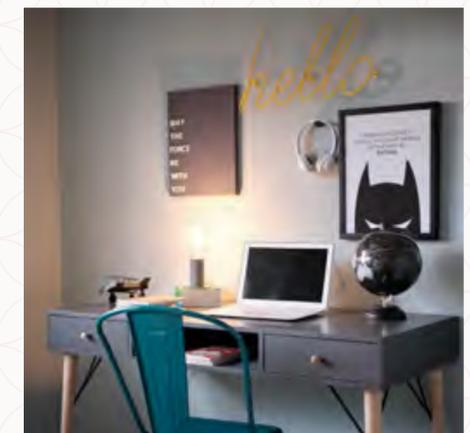
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE SHREWSBURY FIRST FLOOR

6	Bedroom 1	13'8" x 11'1"	4.16 x 3.37 m
7	En-suite	6'6" x 5'7"	1.98 x 1.69 m
8	Bedroom 2	13'8" x 9'5"	4.16 x 2.88 m
9	Bedroom 3	12'4" x 8'6"	3.77 x 2.60 m
10	Bedroom 4	12'4" x 10'3"	3.77 x 3.13 m
11	Bathroom	8'10" x 6'4"	2.70 x 1.92 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Shrewsbury house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



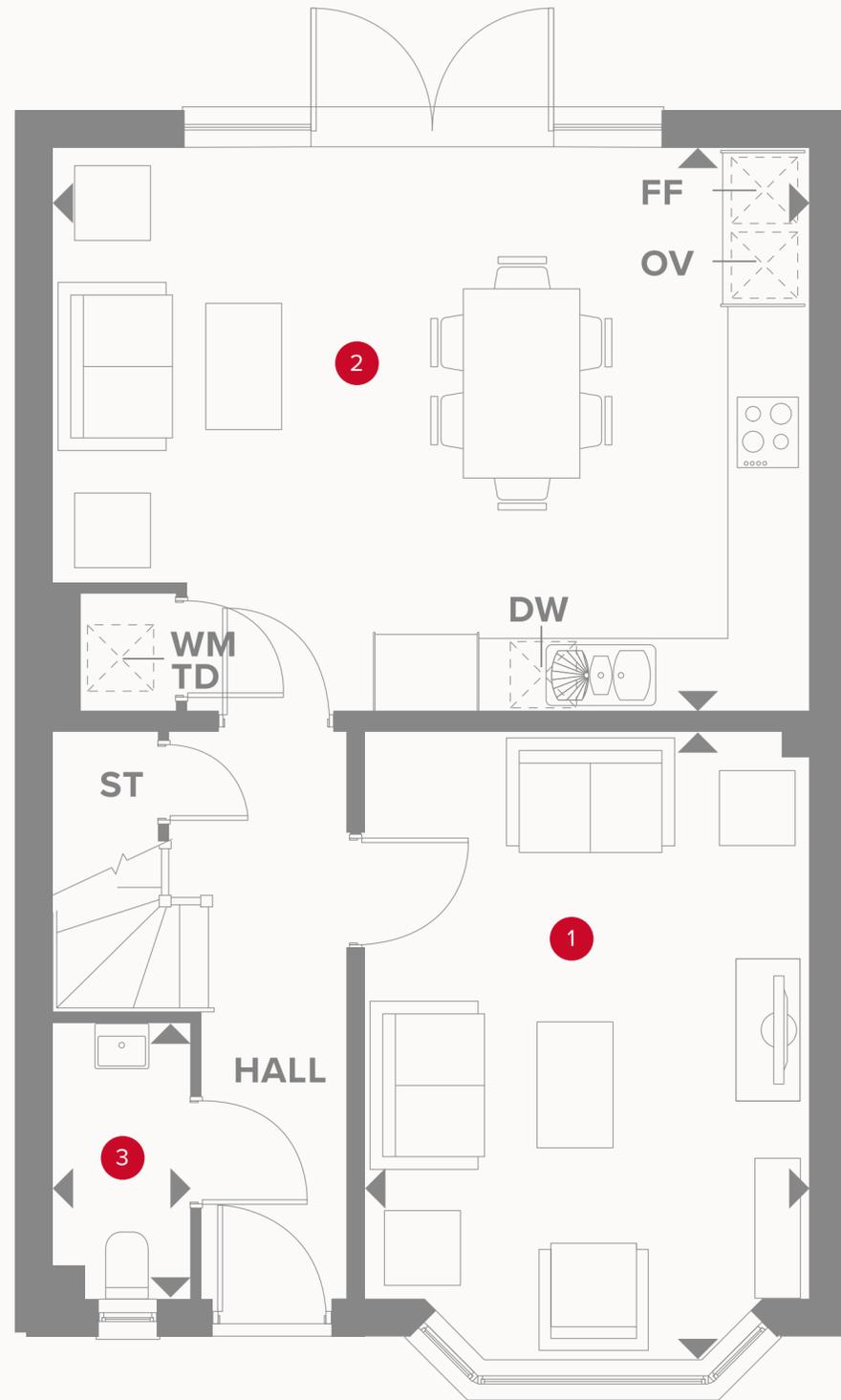
HERITAGE

- REDROW -

THE STRATFORD

FOUR BEDROOM HOME





*Alternative elevation for specific plots.

THE STRATFORD GROUND FLOOR

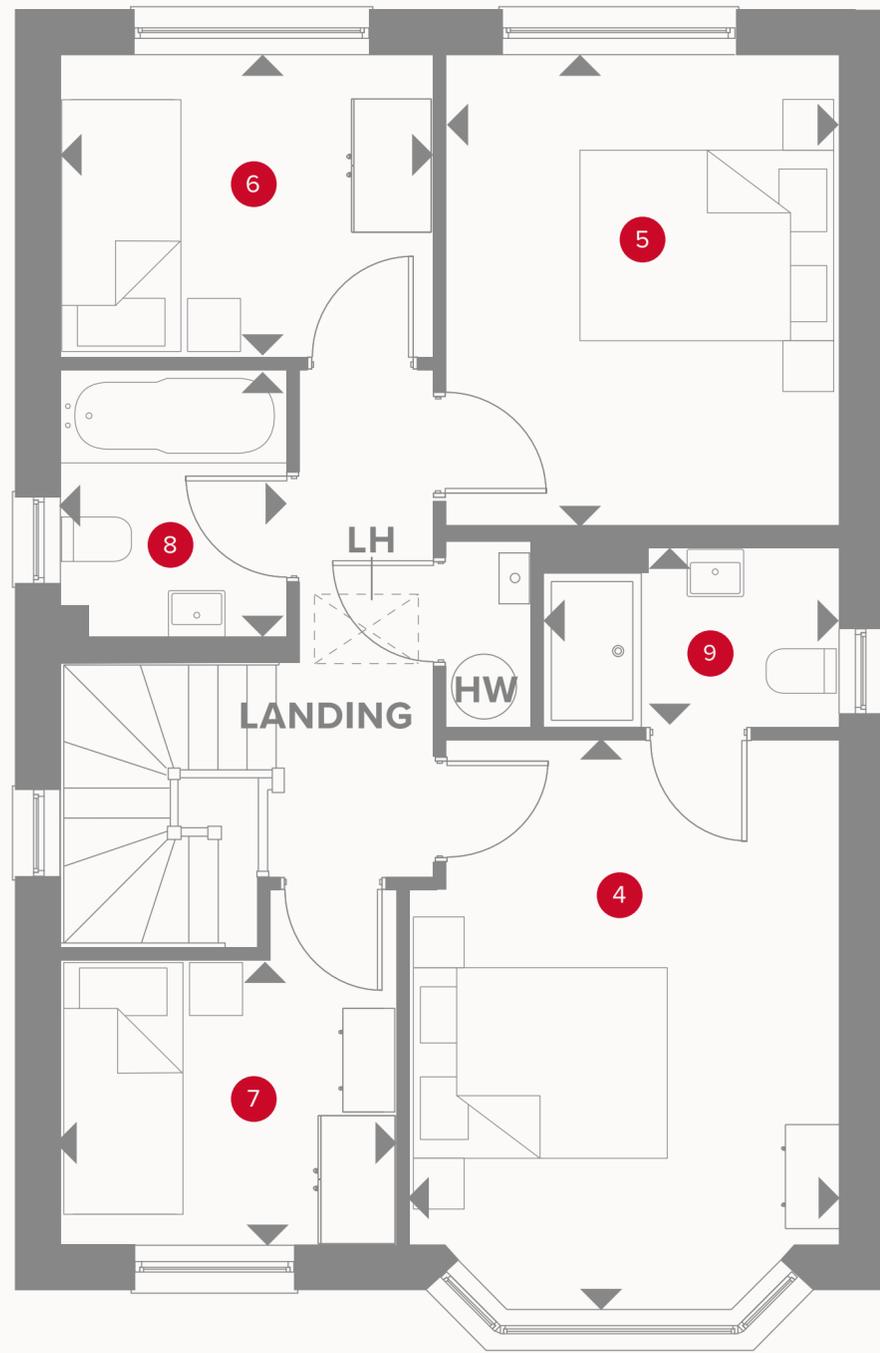
1	Lounge	16'4" x 11'6"	4.97 x 3.51 m
2	Family/ Kitchen/ Dining	19'8" x 14'9"	5.99 x 4.49 m
3	Cloaks	7'3" x 3'6"	2.20 x 1.07 m



KEY

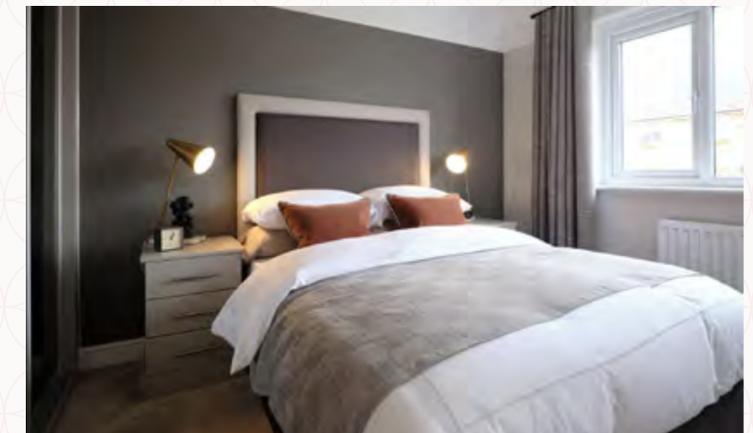
-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space



THE STRATFORD FIRST FLOOR

4	Bedroom 1	14'4" x 10'10"	4.36 x 3.31 m
5	Bedroom 2	11'11" x 9'11"	3.62 x 3.03 m
6	Bedroom 3	9'5" x 7'8"	2.88 x 2.34 m
7	Bedroom 4	8'6" x 7'3"	2.60 x 2.20 m
8	Bathroom	6'9" x 5'9"	2.05 x 1.76 m
9	En-suite	7'6" x 4'7"	2.28 x 1.39 m



KEY

- ◀ Dimensions start
- HW Hot water storage
- LH Loft hatch



Customers should note this illustration is an example of the Stratford house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.



HERITAGE

- REDROW -

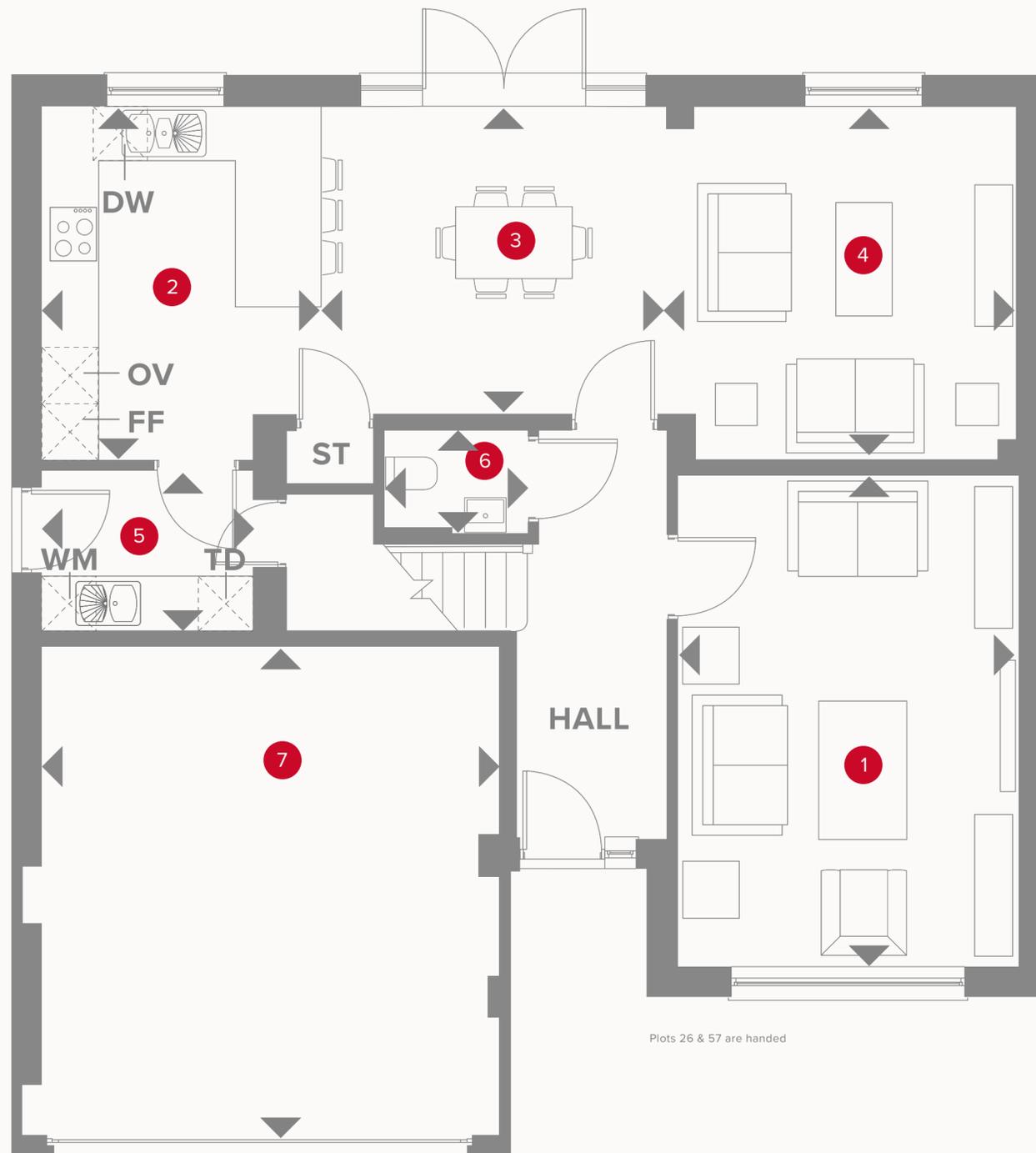
THE WELWYN

FOUR BEDROOM HOME



THE WELWYN GROUND FLOOR

1 Lounge	17'2" x 12'0"	5.26 x 3.66 m
2 Kitchen	12'1" x 9'7"	3.70 x 2.97 m
3 Dining	11'5" x 10'7"	3.51 x 3.29 m
4 Family	12'5" x 11'4"	3.83 x 3.49 m
5 Utility	7'3" x 5'8"	2.24 x 1.79 m
6 Cloaks	5'1" x 3'7"	1.58 x 1.15 m
7 Garage	16'9" x 15'5"	5.17 x 4.73 m



Plots 26 & 57 are handed

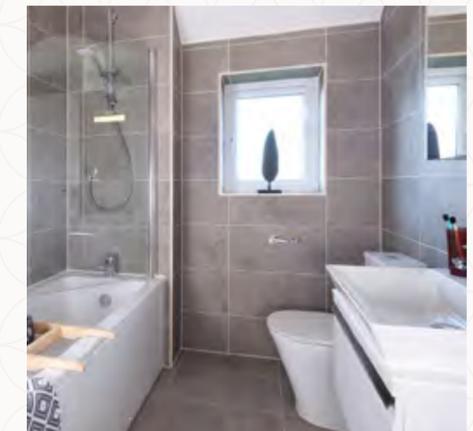
KEY

-  Hob
- OV** Oven
- FF** Fridge/freezer
- TD** Tumble dryer space

-  Dimensions start
- ST** Storage cupboard
- WM** Washing machine space
- DW** Dish washer space

THE WELWYN FIRST FLOOR

8	Bedroom 1	12'8" x 12'7"	3.93 x 3.68 m
9	En-suite	9'3" x 4'5"	2.85 x 1.39 m
10	Bedroom 2	12'2" x 9'3"	3.73 x 2.85 m
11	Bedroom 3	11'1" x 9'3"	3.39 x 2.84 m
12	Bedroom 4	10'7" x 7'0"	3.27 x 2.14 m
13	Bathroom	6'6" x 6'5"	2.04 x 2.01 m

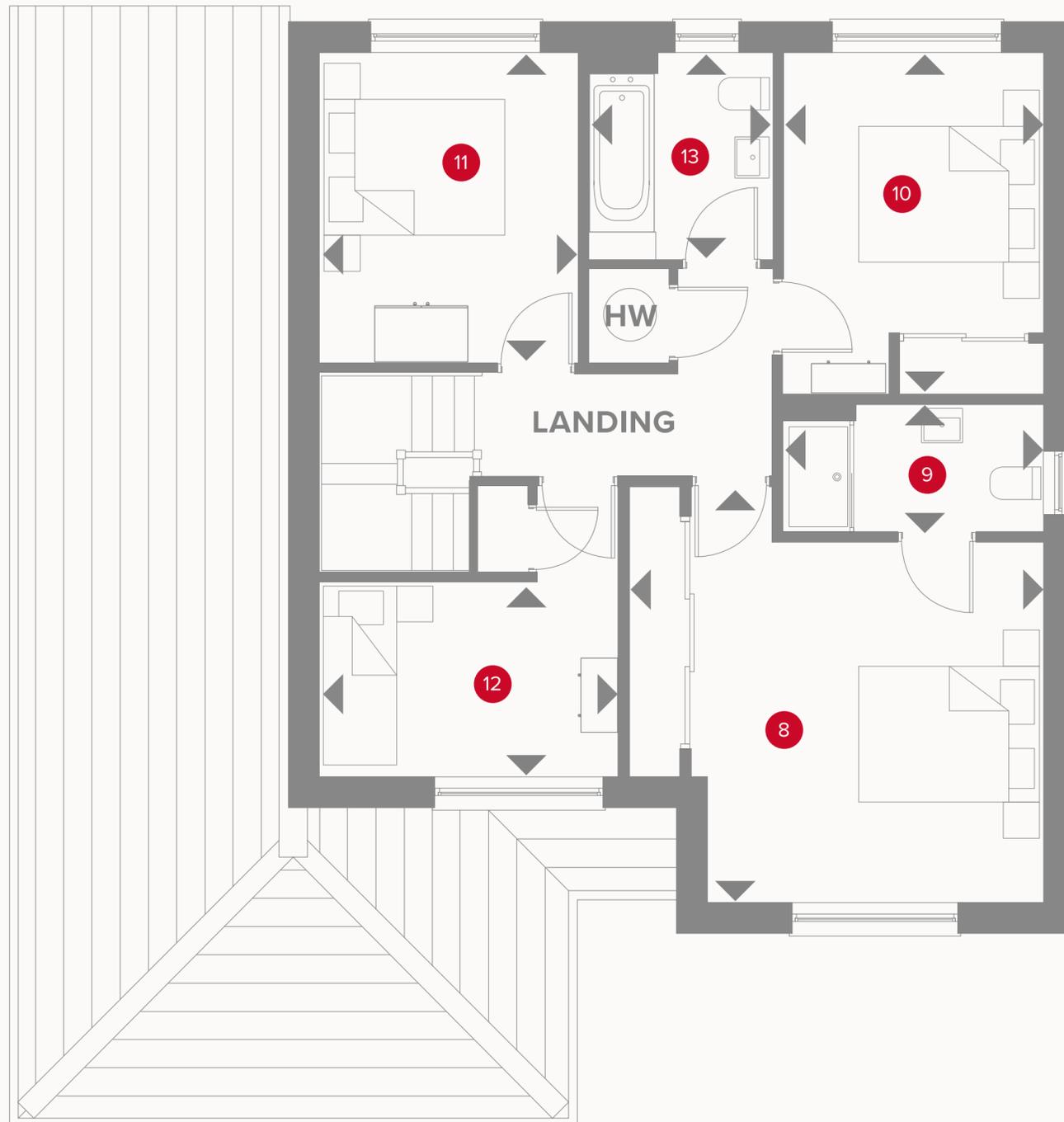


KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Welwyn house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.





HERITAGE

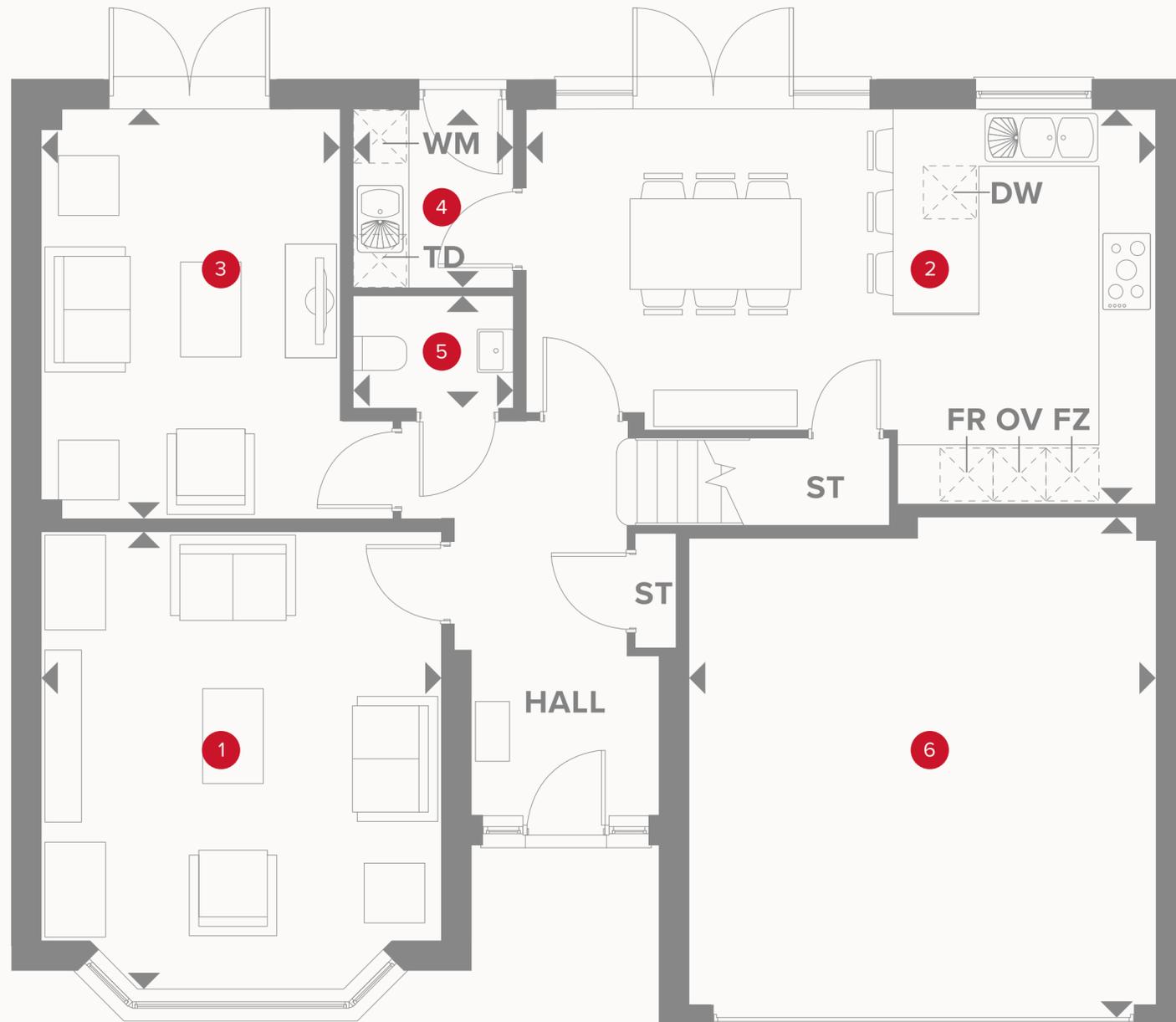
- REDROW -

THE MARLBOROUGH

FIVE BEDROOM HOME



THE MARLBOROUGH GROUND FLOOR



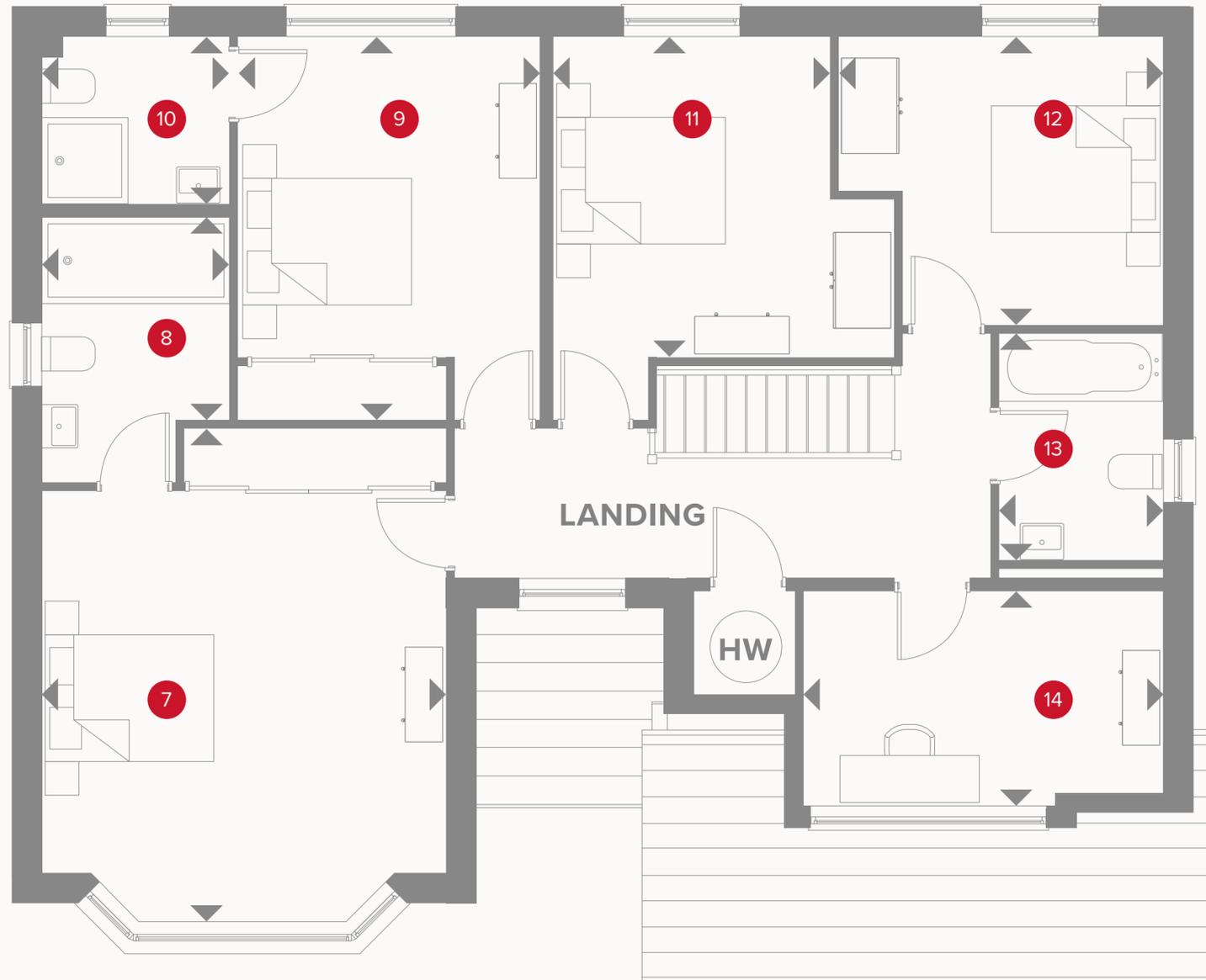
1	Lounge	15'11" x 14'1"	4.85 x 4.30 m
2	Kitchen/ Dining	22'1" x 10'10"	6.74 x 4.22 m
3	Snug	14'5" x 10'6"	4.39 x 3.20 m
4	Utility	6'3" x 5'7"	1.91 x 1.71 m
5	Cloaks	5'7" x 3'11"	1.71 x 1.20 m
6	Garage	17'7" x 16'6"	5.37 x 5.03 m



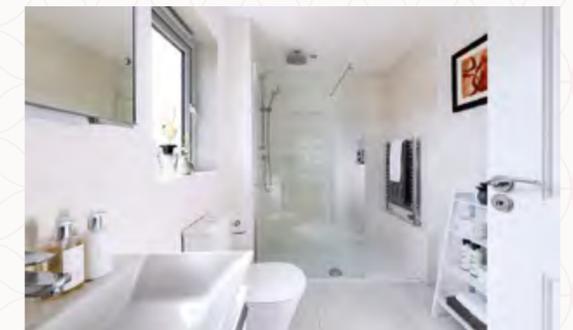
KEY

Hob	Dimensions start	ST Storage cupboard
OV Oven	TD Tumble dryer space	WC Wine cooler
FR Fridge	WM Washing machine space	MW Microwave
FZ Freezer	DW Dishwasher space	SO Steam Oven

THE MARLBOROUGH FIRST FLOOR



7	Bedroom 1	17'2" x 14'1"	5.22 x 4.30 m
8	En-suite 1	9'4" x 6'7"	2.85 x 2.00 m
9	Bedroom 2	13'5" x 10'7"	4.08 x 3.23 m
10	En-suite 2	6'7" x 5'10"	2.00 x 1.78 m
11	Bedroom 3	12'0" x 11'3"	3.65 x 3.42 m
12	Bedroom 4	11'5" x 10'1"	3.47 x 3.08 m
13	Bedroom 5	12'8" x 7'2"	3.85 x 2.18 m
14	Bathroom	8'0" x 5'10"	2.43 x 1.77 m



KEY

- ◀ Dimensions start
- HW Hot water storage



Customers should note this illustration is an example of the Marlborough house type. All dimensions indicated are approximate and the furniture layout is for illustrative purposes only. Homes may be 'handed' (mirror image) versions of the illustrations, and may be detached, semi-detached or terraced. Materials used may differ from plot to plot including render and roof tile colours. Detailed plans and specifications are available for inspection for each plot at our Sales Centre during working hours and customers must check their individual specifications prior to making a reservation.

SKILFUL EXECUTION

—
Quality is never an accident, it is always the
result of high intention to detail. It represents
the wise choice of many alternatives.



PLAN YOUR DREAM HOME



KITCHEN & UTILITY

Kitchen Styles

Moore's Kitchens. A range of quality kitchen styles available (with lighting to the underside of wall units). Please see My Redrow or Sales Consultant for further details.

Breakfast Bar Island

In selected house-types only.

Work Surfaces

Range of quality work surfaces available. Please see My Redrow or Sales Consultant for further details. Splashback to hob in Stainless Steel.

Kitchen & Dining Lighting

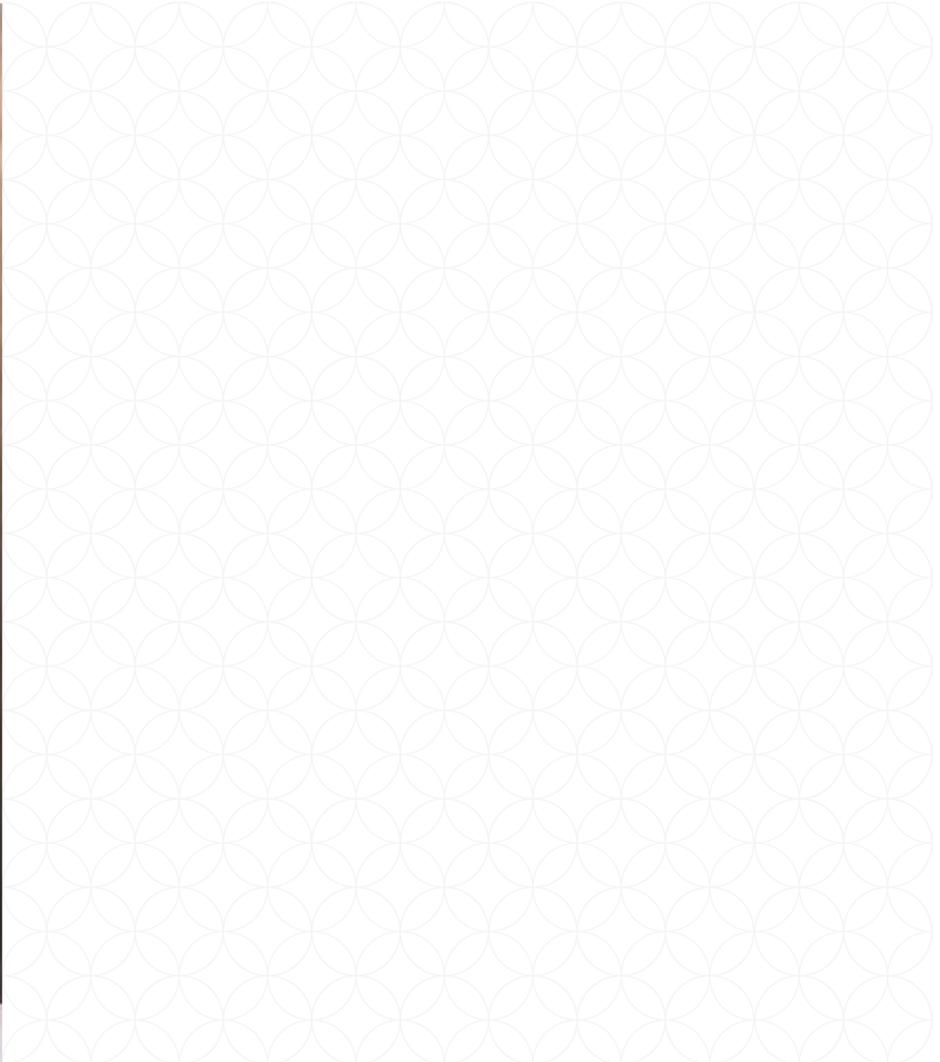
Pendant lights. Please see Sales Consultant for further details.

Switches & Sockets Switches & sockets.

Please see Sales Consultant for further details.

Appliances

Integrated Fridge Freezer.
Double Oven.
60cm Ceramic Hob.
90cm Ceramic Hob.
60cm Cooker Hood.
90cm Cooker Hood.
See Sales Consultant for combinations.



INTERIOR

Consumer Unit

Internal Doors

Cambridge door.

Internal Door Furniture

Tortosa or Vilanova lever. To all house-types.

Skirting to Ground

'Torus' profile MDF, 194 x 14.5mm, with satin white paint finish to all housetypes.

Skirting to Upper Floors

'Torus' profile MDF 119 x 14.5mm, with white satin paint finish in house-types up to 1400 sqft.
'Torus' profile MDF 194 x 14.5mm, with white satin paint finish in house-types over 1400 sqft.

Architrave to Ground

69mm x 14.5mm, satin white paint finish to house-types up to 1400 sqft.

Architrave to Upper Floors

58mm x 14.5mm section size, satin white paint finish to all housetypes up to 1400 sqft.
69mm x 14.5mm section size to house-types 1400 sqft and above.

Ceilings

Flat skim finish with Crown white emulsion paint decoration.

Walls

Crown pale Cashew emulsion paint finish.

Staircase

White painted with ash handrail.

Radiators

Myson Round top radiators.

Decorative Radiator

Myson Vertical Style in white. Selected house-types only, refer to drawing.

Central Heating

System via a combination of boiler, thermostatic radiator valves and room thermostats.

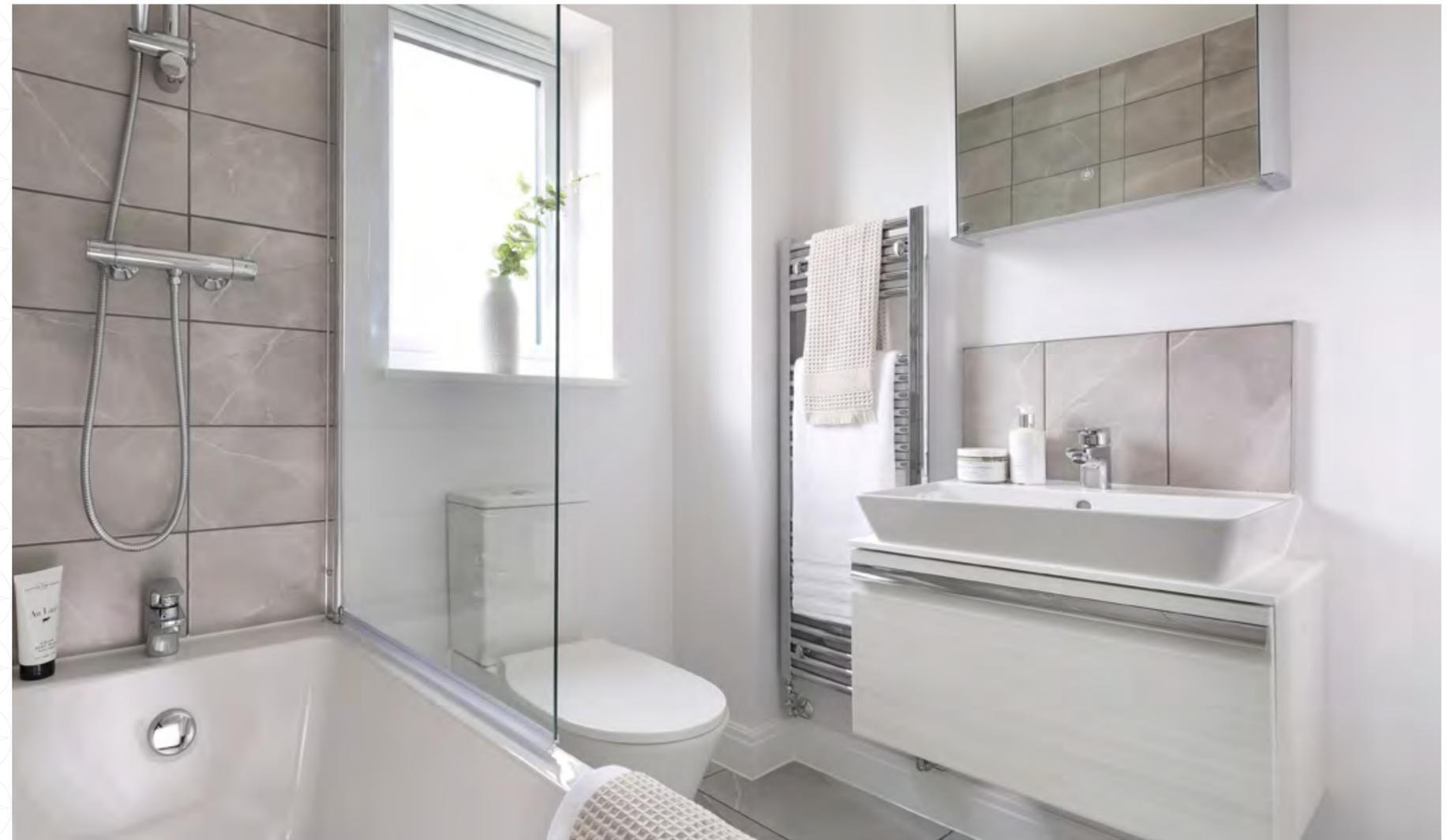
Mains Pressure Cylinder

Therma Q.

Lighting

Pendant lights.

OUR LUXURY
SPECIFICATIONS
ARE CAREFULLY
CONSIDERED
**AND BEAUTIFULLY
DESIGNED TO MAKE
THE MOST OF YOUR
NEW HOME**



BATHROOM & CLOAKROOM

Sanitaryware

Ideal Standard Arc by Sottini.

Bathroom

Tempo Bath
Tempo Arc 170cm x 70cm, water saver.
Bath in white.

Bath Panel

Unilux white panel.

Wall Tiles

To bathroom, cloakroom and en-suite.
Tiling by Porcelanosa.
Please see Sales Consultant for further details.

Shower over Bath

Shower valve together with bath screen fitted
above bath when no shower enclosure.

Shower Valve

To bathroom and en-suite.
Aqualisa Alto Bar Valve to all housetypes.

Shower Screen

Shower Tray
Low profile shower tray in white.
Large shower tray for walk-in showers

Mirror

To be fitted above the bathroom and en-suite
washbasins where possible.

Towel Warmer

Curved finish.
Bar towel warmers in polished chrome finish
complete with chrome TRV valves.

Shaver Socket

White finish.



EXTERIOR

Numeral Plaque

House number to Front of property on numeral plaque to match the colour of the front door except when white, then numeral to be black.

Fascia & Soffit

uPVC fascia and vented soffit board in white profile.

Rainwater System

The rainwater gutters and downpipes finish to be black for brick and render elevations.

Waney Lapped Boarding

Treated waney larch lapped boarding to be fixed all as indicated on house type elevation drawings.

Windows

Sealed double glazed uPVC windows, in white finish.

Door Bell

Push with transformer.

Light to Front

Vertical Tile Hanging
Vertical tile hanging to be in a plain tile where indicated on the house type elevation.

Garage

Steel Hörmann door.
Please refer to the External Finishing Schedule to confirm the external finish selected for each property. Please see Sales Consultant for further details.

Power

Light & double socket to all integral garages.

Front Garden

Turf to front garden. Refer to layout for landscaping details.

Paving

Buff Riven slabs indicated on drawing.

External Fencing/Gates

Side and rear – 1.8 High Fencing.

Gate – 1.8 High timber gate.

Driveway – Tarmac drive.

Outside Tap – Outside tap, refer to drawing for location.

OUR COMMITMENT TO HOME-BUYERS

Customer charter

At Redrow, we're committed to delivering a quality service throughout the whole home-buying process and beyond. This Customer Charter sets out our commitment to you, our customer.

Full details of our services will be provided to you when you reserve your new Redrow home. We will also comply with the requirements of the New Homes Quality Code, which is displayed in our Customer Experience Suites and Sales Centres. A copy of the Code is also on our website at www.redrow.co.uk

- Please ask a Sales Consultant if you require a printed hard copy.
- We will provide you with full details and clear information about your chosen home.
- We will provide trained and knowledgeable staff to assist you in the home buying process.
- We will be available to answer any questions you may have and will provide you with any relevant contact details.
- We will ensure our services are accessible, meeting differing customer needs to ensure transparency and equality throughout every contact with us.
- We will assist you during the selection of Standard Choices and Optional Extras for your new home.
- We will provide you with health and safety advice to minimise the risk of danger during construction and in the use of your new home after you move in.
- We will provide you with reliable information about the Buildmark Cover, and any other cover from which you may benefit.
- We will keep you fully informed about the completion and occupation of your new home and offer you the ability to visit and view your new home with an accredited person before you move in.
- We will ensure that the functions and facilities of your home are demonstrated to you prior to moving in and that you have access to information to continue to assist with this once you move in.
- We will inform you about the after-sales service we provide. Our aim is to deal effectively and efficiently with both routine service matters and with any emergencies.
- We will provide you with details of who to contact if you believe we have not satisfactorily fulfilled our Charter commitments.
- We will always treat our customers with respect and civility and ask that you show our colleagues and working partners the same courtesy. Where necessary to protect our colleagues, we are within our rights to take action which may include limiting or ceasing communication.



OUR REQUIREMENTS AS HOME-BUILDERS

The New Homes Quality Code: Statement of Principles

This **Statement of Principles** (the core principles) sets out the main principles which registered developers agree to follow to benefit their customers.

1. FAIRNESS

Treat customers fairly throughout the buying and after-sales process.

2. SAFETY

Carry out and complete work in line with all regulations and requirements that apply to the new home, as set out by the Government, and have the necessary certificates from an appropriately approved body to show they have done this.

3. QUALITY

Complete all work to a high standard in line with all building and other standards and regulations that apply, as well as to the specification for the new home, and make sure that completion does not take place until the new home is complete (see section 2 of this code).

4. SERVICE

Have in place systems, processes and staff training to meet the customer service requirements of the code, and not use high-pressure selling techniques to influence a customer's decision to buy a new home.

5. RESPONSIVENESS

Have in place a reliable after-sales service and effective complaints procedure to make sure responses to customer queries are clear, thorough and provided in good time.

6. TRANSPARENCY

Provide clear and accurate information about buying the new home, including tenure and any costs the customer may have to pay in the future, such as ground rents and service charges.

7. INDEPENDENCE

Make sure that customers know they should appoint independent legal advisers when buying a new home and that they have the right to ask for an independent pre-completion inspection before completion takes place.

8. INCLUSIVITY

Take steps to identify and provide appropriate support to vulnerable customers and make sure the code is available to all customers, including in appropriate formats and languages.

9. SECURITY

Make sure there are reasonable financial arrangements in place, through insurance or otherwise, to meet all their obligations under the code, including repaying deposits when they are due and any financial awards made by the New Homes Ombudsman Service.

10. COMPLIANCE

Meet the requirements of the code and the New Homes Ombudsman Service.





NEWTON GARDEN VILLAGE

—

Newton, Nottinghamshire NG13 8HA

Discover a better way to live
[redrow.co.uk](https://www.redrow.co.uk)